

## DAFTAR PUSTAKA

- Ardana, Komang, Mudiarta Utama, I Wayan, Ni Wayan Mujiati,. 2012. *Manajemen Sumber Daya Manusia* . Yogyakarta; Graha Ilmu.
- Bakker, A.B., Leiter, M.P (2010). In Bakker, A.B & Leiter, M.P (Eds). *Work engagement: A handbook of essential theory and research* (pp.181-196). Psychology press: New York. Diunduh pada . Dari [www.http://www.psypress.com/common/sample-chapters/9781841697369.pdf](http://www.psypress.com/common/sample-chapters/9781841697369.pdf)
- Bakker, A.B., Demerouti, E., & Euwema, M.C. (2005). Job resources buffer the impact of job demands on burnout. *Journal of Occupational Health Psychology*, 10(2), 170-180. doi: 10.1037/1076-8998.10.2.170
- Bakker AB, Demerouti E, Hakanen JJ, Xanthopoulou D. 2007. *Job resources Boost Work engagement, Particularly When Job demands Are High. Journal of Educational Psychology* 2:274–284. <http://dx.doi.org/10.1037/0022-0663.99.2.274>
- Bencsik, A., Csikos, G., & Juhaz, T. (2016). Y and Z Generations at Workplaces. *Journal of Competitiveness*, 8(3), 90–106. <https://doi.org/10.7441/joc.2016.03.06>
- Bencsik, A., & Machova, R. (2016, April). Knowledge Sharing Problems from the Viewpoint of Intergeneration Management. In *ICMLG2016 - 4th International Conference on Management, Leadership and Governance: ICMLG2016* (p.42). Academic Conferences and publishing limited.
- Bloombury, *Step to Success: Balance Your Life and Work*. London: Bloombury Publishing Plc, 2005
- Bryne, U. (2005). Work-life balance: Why are we talking about it at all? *Business Information Review* .
- Dhea Dana Mariska. 2018. Hubungan Antara *Employee Engagement* dan Kepuasan kerja dengan Kinerja. Surabaya : Magister Profesi Psikolog. Fakultas Psikologi Universitas Tujuh Belas Agustus 1945 Surabaya.
- Dill, K. (2015). 7 Things Employers Should Know About The Gen Z Workforce, *Forbes Magazin*, 11.6. Retrieved March 16, 2016, from <http://www.forbes.com/sites/kathryndill/2015/11/06/7-thingsemployers-should-know-about-the-gen-z-workforce/print/>.
- Duckworth, A. (2007). Grit: Perseverance and Passion for Long-Term Goals. *Journal Of Personality & Social Psychology*, 92(6), 1087. by the American Psychological Association

- Duckworth, A.L, dkk. 2007. Grit : Perseverance and Passion for Long Term Goals. *Journal of Personality and Social Psychology*, Vol. 92. Hal 1087-1101
- Duckworth, A.L & Quinn, P.D. 2009. Development and Validation of Short Grit Scale (Grit-S). *Journal of Personality Assesment.*,Vol 91. Hal, 166-174
- Elmore, T. (2014). *How Generation Z Differs from Generation Y*. Retrieved July 01, 2015, from <http://growingleaders.com/blog/generation-z-differs-generation-y/>.
- Fatimah, H., Dharmawan, A. H., Sunarti, E., & Affandi, M. J. (2015). Pengaruh faktor karakteristik individu dan budaya organisasi terhadap keterikatan pegawai generasi x dan y. *Jurnal Aplikasi Manajemen*, 13(3), 402-409.
- Finney, M.I. (2010). *Engagement: cara pintar membuat karyawan mencurahkan kemampuan terbaik untuk perusahaan*. Penerjemah: Verawaty Pakpahan. Jakarta. Penerbit PPM.
- Fisher, G. G., Bulger, C. A., & Smith, C. S. (2009). —Beyond Work and Family: *A Measure of Work/Nonwork Interference and Enhancement*l. *Journal of Occupational Helath Psychology*,14(4), 441-456.
- Gallup. (2004). Diunduh pada . dari <http://www.gallup.com/consulting/121535/Employee-Engagement-Overview-Brochure.aspx>
- Gilbert, J. (2011). The Millenials: A new generation of employees, a new set of engagement.
- Ghozali, I. 2014. *Structural Equation Modeling*. Metode Alternatif Dengan Partial Least Squares (PLS). Badan Penerbit Universitas Diponegoro Semarang.
- I Made Devan Ganapathi. 2016. Pengaruh Work-Life Balance Terhadap Kepuasan Kerja Karyawan (Studi Pada PT. BIO FARMA PERSERO). Bandung : Fakultas Komunikasi dan Bisnis Universitas Telkom.
- Imawati, R. & Amalia, I. (2011). Pengaruh budaya organisasi dan work engagement terhadap kinerja karyawan. *Jurnal Al-Azhar Indonesia Semi Humaniora*, 1(1), 37-43.
- Jalal, okta Melia. 2012: Mengenal siapa itu Generasi-Y Melalui: <http://manajemenppm.wordpress.com/2013/07/08/mengenal-siapa-itu-generasi-y/>. (17 -05-2014)
- Jalal, O. M. (2013). *Mengenal Siapa itu Generasi Y*. PPM Manajemen.

- Jewell, L.N. dan Siegall, M. (2013). *Contemporary industrial organizational psychology/organizational psychology*. (2nd ed.) . USA: West Group.
- Jonathan, Martha. 2012. Menyikapi Generasi Y di Dunia Kerja. Melalui: <http://female.kompas.com/read/2012/04/27/11065516/Menyikapi.Generasi.Y.di.Dunia.Kerja>. (28-05-2014)
- Jurkiewicz, C. L. (2000). Generation X and the Public Employee. *Public Personnel Management*, 29(1), 55.  
<https://doi.org/10.1177/009102600002900105>
- Kahn, W.A. (1990). *Psychological condition of personal engagement and disengagement at work*. *Academy of Management Journal*, 33, 692-724.
- Kilber, J., Barclay, A., dan Ohmer, D. 2014. *Seven Tips for Managing Generation Y*. *Journal of Management Policy and Practice*. 15: 4, 80-9.
- Kourdi, Jeremy. (2009). *100 Great Business Ideas*. Singapore: Marshall Carvendish International
- Krisbiyanto .2013: Generasi Y Kurang Loyal terhadap Perusahaan?. Melalui: [http://www.portalhr.com/komunitas/opini/generasi-y-kurang-loyal-terhadap-perusahaan/\(17-5-2014\)](http://www.portalhr.com/komunitas/opini/generasi-y-kurang-loyal-terhadap-perusahaan/(17-5-2014))
- LLP, D. C. (2009). *Generation Y: Powerhouse of the global economy*. UK: Deloitte Development LCC.
- Lancaster, L. C. and Stillman, D. (2002). *When Generations Collide. Who They Are. Why They Clash. How to Solve the Generational Puzzle at Work*. New York: Collins Business.\*
- Lazar, I. Osoian, C. dan Ratiu, P. 2010. The Role of Work-life Balance Practices in Order to *Improve Organizational*. *European Research Studies*. Vol. 13, pp. 201-214.
- Luthans, F., Peterson, S.J. (2002). Employee engagement and manager self-efficacy: implications for managerial effectiveness and development. *Journal of Management Development* Vol 21, No. 5, pp: 276-287
- Luscombe dan Biggs. 2013: Essential elements for recruitment and retention: Generation Y. *Education + Training*. *Emerald Group Publishing Limited* 0040-0912 Vol. 55 No. 3. Hlm: 272-290
- Lyons, S. (2004). An exploration of generational values in life and at work. *ProQuest Dissertations and Theses*, 441-441 . Retrieved from <http://ezproxy.um.edu.my/docview/305203456?accountid=28930>

- Mathis, Robert L, & Jackson, John H. (2006). *Human Resource Management*, alih bahasa. Salemba Empat. Jakarta.
- Mathis Robert L., dan John H. Jackson, *Human Resource management*. New York: South-Western Cengage Learning, 2011
- Malayu, S.P. Hasibuan. 2013. *Manajemen Sumber Daya Manusia (Edisi Revisi) Cetakan Ketujuh Belas*. Jakarta: PT BumiAksara.
- Noerwenda, Ade. (2010): Gen Y Lebih Pentingkan “Posisi” Ketimbang Gaji. Melalui: <http://www.portalhr.com/berita/gen-y-lebih-pentingkan-posisi-ketimbang-gaji/> ( 21-05-2014)
- Stella Tiara dan Rostiana. 2018. Peran Kualitas Kehidupan Kerja dan GRIT Terhadap Keterikatan Kerja pada Generasi Millennial di Industri Perbankan. Jakarta : Fakultas Psikologi Universitas Tarumanegara.
- Sugiyono. (2011). *Metode Penelitian Kuantitatif Kualitatif dan R&D*. Bandung: Alfabeta.
- Sugiyono. (2014). *Metode Penelitian Kuantitatif Kualitatif dan R&D*. Bandung: Alfabeta.
- Seniati, d. (2008). *Psikologi Eksperimen*. Jakarta: Indeks.
- Sekaran, U. (2006). *Metodologi Penelitian untuk Bisnis* (4 ed., Vol. 1). Jakarta: Salemba Empat.
- Sutrisno, Edy. 2009. *Manajemen Sumber Daya Manusia Cetakan Keempat*. Jakarta: Kencana.
- Titien. (2016). Penyusunan dan pengembangan alat ukur employee engagement. *PSIKOHUMANIORA: Jurnal Penelitian Psikologi*, 1(1), 113-130.
- Twenge, J. M. (2006). *Generation Me: Why Today's Young Americans Are More Confident, Assertive, Entitled—and More Miserable Than Ever Before*. New York: Free Press
- Paul, Mukucha. “*The Mediation Effects of Perceived Service Quality in The Relationship between Employee Satisfaction and Customer Satisfaction*”, *Journal of Studies in Accounts and Economics*, Vol. 1 No. 3, pp. 9-16, 2013.
- Prameswari, V., & Respati, A. (2014). Perbedaan work values antara generasi x dan generasiy. *Jurnal Psikologi Universitas Indonesia* .

- Preeti, S., & Parul, K. (2011). Work-Life Balance - A Tool for increased Employee Productivity and Retention.
- Rivai, V., & Mulyadi, D. (2012) *Kepemimpinan dan Perilaku Organisasi*. Jakarta: Rajawali Pers.
- Robbins, Stephen P. Judge. 2005. *Organizational Behavior Eleventh Edition*. New Jersey: Pearson.
- Robbins, Stephen & Judge, Timothy. (2008). *Perilaku Organisasi: Organizational Behavior*. Jakarta: Salemba Empat.
- Robbins, Stepen. (2007) *Perilaku Organisasi: Terjemahan: Benyamin Molan*. New Jersey Prentice Hall, Inc.
- Robbins, Stephen P. Judge, Timothy A. Judge. 2015. *Perilaku Organisasi (Organizational Behavior)* Terj: Ratna Saraswati Dan Febriella Sirait Edisi 16. Jakarta: Salemba Empat.
- Scheimann, W.A. (2011). *Alignment, capability, engagement: pendekatan baru talent management untuk mendongkrak kinerja organisasi*. Penerjemah : Setyo Untoro. Jakarta. Penerbit PPM
- Titisari, Purnamie. 2014. *Peran Organizational Citizenship Behavior (Ocb)*. Jember: Mitra Wacana Media
- Suan, C. L.; Nasurdin, A. M. (2013). Role Clarity, Supervisory Support, Peer Support, and Work Engagement of Customer-Contact Employees in Hotels: A Future Research Agenda. 8(1), 315 - 329.
- Schaufeli, W.B., Salanova, M., Gonzalez- Roma, V. & Bakker, A.B. (2002). The measurement of engagement and burnout: a two sample confirmatory factor analytic approach", *Journal of Happiness Studies*, 3, 71–92.
- Schaufeli, W. B.; Bakker, A. B. (2004). *Job Demands, Job Resources, and Their Relationship with Burnout and Engagement: A Multi-Sample Study*. 293 - 315
- Suhaimi, S. (2016). *Jakarta dalam Angka*. Retrieved from Badan Pusat Statistik Provinsi DKI.
- Sundaray, Bijaya Kumar. (2013). Employee Engagement: A Driver of Organizational. *European Journal of Business and Management* [www.iiste.org](http://www.iiste.org) . ISSN 2222-1905 (Paper) ISSN 22222839 (Online) Vol 3, No.8.

- Sulistiyani, Ambar T. & Rosidah. (2009). *Manajemen Sumber Daya Manusia: Konsep, Teori dan Pengembangan dalam Konteks Organisasi Publik*. Yogyakarta: Graha Ilmu
- Sutrisno, Edy. 2010. *Manajemen Sumber Daya Manusia*. Jakarta: Kencana Prenada Media Group
- Suzuki, Y., Tamesue, D., Asahi, K. & Ishikawa, Y. (2015). Grit and work engagement: A cross-sectional study. *PLoS ONE*, 10(9), doi:10.1371/journal.pone.0137501
- Syrek, C.J., Apostel, E., & Antoni, C.H. (2013). Stress in highly demanding IT jobs: Transformational leadership moderates the impact of time pressure on exhaustion and work–life balance. *Journal of Occupational Health Psychology*. 18(3), 252-261. doi:10.1037/a0033085.
- Veithzal, Rivai. 2009. *Manajemen Sumber Daya Manusia Untuk Perusahaan*. PT. Raja Grafindo Persada. Jakarta
- Wibowo. 2007. *Manajemen Kinerja*. Jakarta: Raja Grafindo Persada.
- Živčicová, E., Bulková, K., & Masárová, T. (2017). Comparison of the Selected Indicators of Work Life Balance in European Union Countries. *Economics and Sociology*, 10(1), 222-231.  
<https://www.cnnindonesia.com/gaya-hidup/20161215174236-277-179907/milenial-generasi-kutu-loncat-pengubah-gaya-kerja>  
<http://kabar24.bisnis.com/read/20170918/15/690916/manajemen-sdm-ramah-millennials>
- <https://www2.deloitte.com/content/dam/Deloitte/global/Documents/About-Deloitte/gx-millennial-survey-2016-exec-summary.pdf>
- <https://www.jobstreet.co.id/id/cms/employer/mempertahankan-generasi-millennial-5-cara-terbaik-dalam-rencana-suksesi/>
- <https://www.kalibrr.com/advice/2018/01/pekerjaan-yang-dicari-millennials>
- <http://www.growbold.comfiles/20090826-boldworkshop-sirotain.tuit.pdf>, diakses 10 Juni 2013.