

DAFTAR PUSTAKA

- Akbar Ramadhan, Wahyuni, P., & Mardiana, T. (2021). Pengaruh Dimensi-Dimensi Employee Engagement Terhadap Kinerja Pegawai Non-PNS Dinas Sosial, Pemberdayaan Perempuan Dan Perlindungan Anak Kabupaten Bantul Daerah Istimewa Yogyakarta. *DIALEKTIKA : Jurnal Ekonomi Dan Ilmu Sosial*, 6(1), 26–34. <https://doi.org/10.36636/dialektika.v6i1.457>
- Alshaabani, A., Naz, F., Magda, R., & Rudnák, I. (2021). Impact of perceived organizational support on ocb in the time of covid-19 pandemic in hungary: Employee engagement and affective commitment as mediators. *Sustainability (Switzerland)*, 13(14). <https://doi.org/10.3390/su13147800>
- Amalina Saputri, L., Iqbaal Maulana, M., Kholik Istiqomah, N., & Ratnawati, I. (2024). 77141-75676721974-1-Sm. *Manajemen Business Innovation Conference-MBIC*, 4(Optimalisasi UMKM Melalui Transformasi Digital), 902–919.
- Anastasya Putri Yudiana. (2025). Effective Strategies in Human Resource Management to Improve Productivity. *Digital Innovation : International Journal of Management*, 2(2), 58–66. <https://doi.org/10.61132/digitalinnovation.v2i2.229>
- Anggraeni, L. S., Basalamah, M. R., & Farida, E. (2021). Pengaruh Kepemimpinan Transformasional, Budaya Organisasi, Perilaku Organisasi Terhadap Kinerja Karyawan (Pada PT. Inkor Bola Pacific Pasuruan). *Jurnal Ilmiah Riset Manajemen*, 10(05).
- Ardiansyah, F., & Budiono, B. (2022). Pengaruh kompensasi terhadap employee engagement dan dampaknya pada employee performance. *Jurnal Ilmu Manajemen*, 10(1), 110–122.
- Ardias, W. S. (2019). Peran Perceived Organizational Support Sebagai Moderator Pada Hubungan Job Stress Dengan Intensi Turnover. *Al-Qalb : Jurnal Psikologi Islam*, 9(1), 20–31. <https://doi.org/10.15548/alqalb.v9i1.850>
- Armstrong, M., & Taylor, S. (2020). Armstrong’s Handbook of Human Resources Management Practice, 15th Edition. In *Human Resource Management*.
- Armstrong, M., & Taylor, S. (2023). *Armstrong’s Handbook of Human Resource Management Practice* (16th ed.). Kogan Page.
- Asrunputri, A. P., Supriyadi, E., & Putriana, L. (2020). Pengaruh Gaya Kepemimpinan, Budaya Organisasi Dan Iklim Organisasi Terhadap Organizational Citizenship Behaviour Di Perusahaan Dengan Kepuasan Kerja Sebagai Mediating Variable. *Jurnal Ekobisman*, 4(3), 183–193.
- Awalia, R. (2024). The Effect of Perceived Organizational Support on Employee Engagement and Performance. *International Journal of Human Resource Studies*, 14(1), 45–60.
- Azan, K., Hasibuan, L., & Us, K. A. (2021). Kebutuhan Akan SDM Doktrin Ekonomi (Konsep MSDM, Identifikasi Nilai SDM, Penawaran dan Permintaan Tenaga Kerja dan Karakteristik Tenaga Kerja Terdidik, Upaya Pengembangan SDM). *Akademika: Jurnal Keagamaan Dan Pendidikan*, 17(1), 68–78.
- Bakker, A. B., Demerouti, E., & Sanz-vergel, A. (2023). *Job Demands – Resources Theory : Ten Years Later*. 25–53.
- Batugal, M. L. C., & Tindowen, D. J. C. (2019). Influence of organizational culture on

- teachers' organizational commitment and job satisfaction: The case of catholic higher education institutions in the Philippines. *Universal Journal of Educational Research*, 7(11), 2432–2443. <https://doi.org/10.13189/ujer.2019.071121>
- Becker, B. E., Huselid, M. A., & Ulrich, D. (2001). *The HR Scorecard: Linking People, Strategy and Performance*. Harvard Business School Press.
- Ceo, A., & Goh, J. (2024). *THE TRUE PURPOSE OF WORK REVEALED : 98 % OF SOUTHEAST ASIANS WANT MEANING AT WORK*. April.
- Chairunnisa, Aji, F., & Wijaya, A. N. (2023). Employee engagement: a literature review. *Psikologia: Jurnal Pemikiran Dan Penelitian Psikologi*, 18(2), 148–163. <https://doi.org/10.32734/psikologia.v18i2.12190>
- Choidah, N., Indriyani, R., & Fatimah, N. (2023). Peran Keterlibatan Kerja Terhadap Perilaku Inovatif Dan Kinerja Studi Pada Industri Kreatif. *BBM (Buletin Bisnis & Manajemen)*, 9(01), 104. <https://doi.org/10.47686/bbm.v9i01.563>
- Cipta, A. (2023). Manajemen Sumber Daya Manusia. In *Repository Alungcipta* (Vol. 1, Issue 1). <https://doi.org/10.59000/ra.v1i1.4>
- Collins, S. P., Storrow, A., Liu, D., Jenkins, C. A., Miller, K. F., Kampe, C., & Butler, J. (2021). *No Title 濟無No Title No Title No Title*. 2019, 167–186.
- Dararina, A. F., & Yulianti, P. (2022). Pengaruh self-leadership dan transformational leadership generasi terhadap work engagement dimediasi oleh psychological capital. *Jurnal Ilmiah MEA (Manajemen, Ekonomi, Dan Akuntansi)*, 6(2), 1572–1585.
- Deloitte. (2024). *Global Human Capital Trends Report 2024*. Deloitte Insights.
- Dessler, G. (2020). *Human Resource Management*. Pearson.
- Dewi, D. Y., Supriadi, Y. N., & Iswanto, A. H. (2022). The effect of transformational leadership, quality of work-life on organizational citizenship behavior with organizational commitment mediation. *Journal of Sosial Science*, 3(2), 308–323.
- Diana, S., & Frianto, A. (2021). Pengaruh Perceived Organizational Support dan Employee Engagement terhadap Kinerja Karyawan. *Jurnal Ilmu Manajemen*, 9(3), 1205–1213. <https://doi.org/10.26740/jim.v9n3.p1205-1213>
- Duagantara, A. D. (2022). Pengaruh Job Demands-Resources terhadap Employee Engagement pada Karyawan Work from Home. *Buletin Riset Psikologi Dan Kesehatan Mental (BRPKM)*, 2(1), 298–307. <https://doi.org/10.20473/brpkm.v2i1.33001>
- Ekonomi, U., & Pasaribu, B. S. (n.d.). *PENELITIAN*.
- Elisda Elfrida Sirait. (2020). Pengaruh Kepemimpinan Transformasional Terhadap Employee Engagement Dengan Motivasi Sebagai Variable Intervening Studi Pada Salah Satu Perusahaan Pelayanan It. *Jurnal Indonesia Sosial Sains*, 1(4), 271–280. <https://doi.org/10.36418/jiss.v1i4.45>
- Ernita, A., & Adriansyah, A. (2023). Gaya Kepemimpinan Transformasional, Gaya Kepemimpinan Transaksional Dan Budaya Organisasi Terhadap Kepuasan Kerja Karyawan (Studi Pada Karyawan Tidak Tetap Bank Abc Harapan Indah Bekasi). *Journal of Accounting, Management and Islamic Economics*, 1(1), 147–170. <https://doi.org/10.35384/jamie.v1i1.436>
- Feto, Y. W. N., & Tiarapuspa. (2024). Transformasi Manajemen Sumber Daya Manusia Setelah Pandemi Covid-19. *Jurnal Ekonomi Trisakti*, 4(1), 789–794.

- <https://doi.org/10.25105/jet.v4i1.16893>
- Fidelia, P. R. (2020). *Hubungan Perceived Organizational Support (Pos) Dengan Keterlibatan Kerja Pada Perawat Kontrak Di Rsu X*. Universitas Sriwijaya.
- Fitriana, A., & Cenni. (2021). Perempuan dan Kepemimpinan. *Prosiding Webinar Nasional IAHN-TP Palangka Raya, 1*, 247–256.
- Fridawati, Y. D., & Nugrohoseno, D. (2021). Pengaruh Employee Engagement terhadap Organizational Trust melalui Psychological Well-Being dan Transformational Leadership. *Jurnal Ilmu Manajemen*, 9(3), 1241–1255.
<https://doi.org/10.26740/jim.v9n3.p1241-1255>
- Gallup. (2024). *State of the Global Workplace Report 2024*. Gallup Press.
- Gede, D. U., & Huluka, A. T. (2024). Effects of employee engagement on organizational performance: case of public universities in Ethiopia. *Future Business Journal*, 10(1). <https://doi.org/10.1186/s43093-024-00315-7>
- Ghozali, I., & Kusumadewi, K. A. (2023). *SmartPLS 4.0 Untuk Penelitian Empiris* (A. Heri (ed.); 1st ed.). Penerbit Yoga Pratama.
- Grego-Planer, D. (2019). The relationship between organizational commitment and organizational citizenship behaviors in the public and private sectors. *Sustainability (Switzerland)*, 11(22), 1–20. <https://doi.org/10.3390/su11226395>
- Hamid, R. S., & Anwar, S. M. (2019). *Structural Equation Modeling (SEM) Berbasis Varian* (A. S. Nurdiyanti & A. D. Raksanagara (eds.); 1st ed., Issue 1). PT Inkubator Penulis Indonesia.
- Handitya, B. (2019). Menyemai Nilai Pancasila Pada Generasi Muda Cendekia. *ADIL Indonesia Journal*, 1(2).
- Hardani, Helmina Andriani, Jumari Ustiaty, Evi Fatmi Utami, Ria Rahmatul Istiqomah, Roushandy Asri Fardani, Dhika Juliana Sukmana, N. H. A. (2020). Buku Metode Penelitian Kualitatif. In *Revista Brasileira de Linguística Aplicada* (Vol. 5, Issue 1).
- Hasan, H., Astuti, E. S., Afrianty, T. W., & Iqbal, M. (2020). Impact of organizational culture on employee performance : a stimuli-organism-response approach. *Wacana Journal of Social and Human Studies*, 23(4), 235–247.
- Helalat, A., Sharari, H., Alhelalat, J., & Al-Aqrabawi, R. (2025). Transformational Leadership and Employee Performance: a Further Insight Using Work Engagement. *ECONOMICS - Innovative and Economics Research Journal*, 13(1), 333–352. <https://doi.org/10.2478/eoik-2025-0015>
- Italina, C., & Fakhurrazi. (2020). Pengaruh Kompensasi dan Lingkungan Kerja Terhadap Kepuasan Kerja Pegawai Rumah Sakit Umum Citra Husada Sigli. *JRR*, 2(1), 10–16.
- Ivan Yulivan. (2018). *Perilaku Organisasi* (Vol. 2). Jakad Media Publishing.
- Jang, J., & Juliana. (2020). Pengaruh Persepsi Dukungan Organisasi Dan Kepuasan Kerja Terhadap Komitmen Kerja Dan Organizational Citizenship Behavior Generasi Milenial Di Industri Pendidikan. *Jurnal Ilmiah Manajemen, Ekonomi, Dan Akuntansi*, 4(1), 141–160.
- Januardi, D., & Budiono. (2021). Pengaruh Karakteristik Pekerjaan Terhadap Kepuasan Kerja Melalui Komitmen Organisasi. *Jurnal Ilmu Manajemen*, 9(1), 253–263.
- Jauhari, A. (2024). Readiness to Change and Its Impact on Organizational

- Transformation Success. *Journal of Organizational Change Management*, 37(2), 120–135.
- Jia-jun, Z., & Hua-ming, S. (2022). The Impact of Career Growth on Knowledge-Based Employee Engagement: The Mediating Role of Affective Commitment and the Moderating Role of Perceived Organizational Support. *Frontiers in Psychology*, 13(March), 1–10. <https://doi.org/10.3389/fpsyg.2022.805208>
- Jufrizen, J., & Lubis, A. S. P. (2020). Pengaruh Kepemimpinan Transformasional dan Kepemimpinan Transaksional terhadap Kinerja Pegawai Dengan Locus Of Control Sebagai Variabel Moderating. *Maneggio: Jurnal Ilmiah Magister Manajemen*, 3(1), 41–59. <https://doi.org/10.30596/maneggio.v3i1.4874>
- Khattak, M. N., Zolin, R., & Muhammad, N. (2020). Linking transformational leadership and continuous improvement: The mediating role of trust. *Management Research Review*, 43(8), 931–950. <https://doi.org/10.1108/MRR-06-2019-0268>
- Kim, H. J., Hur, W.-M., Moon, T.-W., & Jun, J.-K. (2017). Is all support equal? The moderating effects of supervisor, coworker, and organizational support on the link between emotional labor and job performance. *Business Research Quarterly*, 20, 124–136. <https://doi.org/10.1016/j.brq.2016.11.002>
- Kristiani, W., Matin, M., & Sugiarto, S. (2019). The Effect of Organizational Culture and Perceived Organizational Support (POS) Towards Organizational Citizenship Behavior (OCB) Teacher SDK PENABUR Jakarta. *International Journal for Educational and Vocational Studies*, 1(6), 528–532. <https://doi.org/10.29103/ijevs.v1i6.1680>
- Krywalski-Santiago, J. (2024). Rethinking Transformational Leadership and Workforce Dynamics for the Human -Centric Tech Era: Insights into Employee Engagement, Satisfaction and Job Performance. *Journal of Intercultural Management*, 16(4), 42–94. <https://doi.org/10.2478/joim-2024-0014>
- Kusumajati, D. A. (2014). Organizational Citizenship Behavior (OCB) Karyawan pada Perusahaan. *Humaniora*, 5(1), 62. <https://doi.org/10.21512/humaniora.v5i1.2981>
- Larasati, P. H. G., Srimulyani, V. A., & Farida, F. A. (2022). Peran Mediasi Meaning in Work Dan Personal Resources Pada Pengaruh Transformational Leadership Terhadap Work Engagement. *Among Makarti*, 15(2), 150–167. <https://doi.org/10.52353/ama.v15i2.302>
- Lian, B. (2017). *Kepemimpinan Dan Kualitas Kinerja Pegawai* (1st ed.). NoerFikri Offset.
- Masharyono, M., Arifianti, R., Sukoco, I., Abdul Muhyi, H., & Eka Surya, D. (2023). Influence of Job Characteristics, Work Environment, and Engagement on Employee Performance in Indonesian State-Owned Enterprises. *Journal of Eastern European and Central Asian Research*, 10(6), 853–866. <https://doi.org/10.15549/jeecar.v10i6.1506>
- Maulia, I. R. (2023). Enhancing employee engagement by transformational leadership and empowerment with job satisfaction as mediator. *Dijms*, 5(2), 292–301.
- Mercer, L. (2024). Laporan Employee Engagement di Indonesia 2024. *Www.Mercer.Com*, 1–10.
- Noe, R. A., Hollenbeck, J. R., Gerhart, B., & Wright, P. M. (2021). *Human Resource Management: Gaining a Competitive Advantage* (12th ed.). McGraw-Hill.

- Nurhalizah, S., Kholijah, G., & Gusmanely, Z. (2024). Analisis Structural Equation Modeling Partial Least Square pada Kinerja Pegawai PT. Bank Pembangunan Daerah Jambi. *Indonesian Journal of Applied Statistics*, 6(2), 125. <https://doi.org/10.13057/ijas.v6i2.78921>
- Nuryahman, N., & Dewi, L. S. (2021). Pengaruh Keadilan Organisasi Dan Karakteristik Pekerjaan Terhadap Keterikatan Pegawai Dengan Kepuasan Kerja Sebagai Variabel Intervening Pada Kantor Pelayanan Pajak Pratama Jambi Telainapura. *Jurnal Manajemen Terapan Dan Keuangan*, 10(03), 447–459. <https://doi.org/10.22437/jmk.v10i03.15802>
- Ong, J. O., & Mahazan, M. (2020). Strategi Pengelolaan SDM dalam Peningkatan Kinerja Perusahaan Berkelanjutan di Era Industri 4.0. *Business Economic, Communication, and Social Sciences (BECOSS) Journal*, 2(1), 159–168.
- Pasaribu, B. S., & Herawati. (2022). *Metodologi Penelitian Untuk Ekonomi Dan Bisnis* (A. Muhaimin (ed.); 1st ed.). Media Edu Pustaka.
- Picker-Roesch, C., Schweiker, M., Kraus, T., & Lang, J. (2024). Psychosocial job characteristics comparison between work from home and work in the office: a study from the pandemic onwards. *Frontiers in Organizational Psychology*, 2. <https://doi.org/10.3389/forgp.2024.1352526>
- Priyandini, L., Nurweni, H., & Hartati, R. (2020). Pengaruh Komitmen Organisasi , Lingkungan Kerja , dan Motivasi Terhadap Organizational Citizenship Behavior (OCB) Karyawan PT Sport Glove Indonesia Cabang Wonosari. *Cakrawangsa Bisnis*, 1(2), 153–162.
- Rahardianto, R., Hadikusumo, R. A., & Risambessy, A. (2024). Analysis of the Relationship of Transformational Leadership, Work Environment, and Job Satisfaction on Employee Retention of the Millennial Generation in the Creative Sector. *SULTANIST: Jurnal Manajemen Dan Keuangan*, 12(1), 133–146. <https://doi.org/10.37403/sultanist.v12i1.612>
- Rahayu, W. (2025). *PENGARUH KEPEMIMPINAN TRANSFORMASIONAL , EMPLOYEE ENGAGEMENT DAN BEBAN KERJA TERHADAP KINERJA INTERVENING PADA SEKRETARIAT DAERAH*. 6(6), 9536–9551.
- Rahma, A. (2020). *BPS : Kualitas SDM Indonesia Semakin Meningkat*.
- Risa Rizki Primayani, Harif Amali Rivai, H. L. (2024). *Pengaruh Work Life Balance dan Perceived Organizational Support terhadap Employee Engagement dengan Job Satisfaction sebagai Variabel Mediasi: Studi Pada Generasi Milenial di PT Semen Padang* (Vol. 2). Universitas Andalas.
- Robbins, S. P., & Judge, T. A. (2019). *Organizational Behavior* (18th ed.). Pearson.
- Rohman, A. (2017). *Dasar dasar manajemen* (1st ed.). Inteligensia Media.
- Sahir, S. H. (2022). *Metodologi Penelitian* (T. Koryati (ed.); 1st ed.). Penerbit KBM Indonesia.
- Saputro, R. (2021). Pengaruh Kepemimpinan Transformasional Dan OCB Terhadap Kinerja Karyawan Melalui Motivasi. *Jurnal EMBA*, 9(2), 1103–1119.
- Sari, E. M., Sary, K. A., & Dwivayani, K. D. (2025). Pengaruh Electronic Word Of Mouth (E-Wom) Pada Akun X @ Literarybase Terhadap Pembelian Impulsif Followers. *Jurnal Media Informatika*, 6(2), 1231–1237.
- Sarie, F., Sutaguna, I. N. T., Suiraoka, I. P., Damanik, D., Efrina, G., Sari, R., Nengsi,

- A. R., Triansyah, F. A., & Massenga, T. W. (2023). Metodologi Penelitian. In S. O. Manullang (Ed.), *Rake Sarasin* (1st ed., Issue c). Yayasan Cendikia Mulia Mandiri.
- Setiawan, S. (2020). *Analisa Parsial Model Persamaan Struktural Dengan Software Smart-PLS Versi 3*.
- Setiawan, D. A., & Supriadi, Y. N. (2024). Analisis Peran Mediasi Kepuasan Kerja Pada Jabatan Fungsional Dosen Asn Pppk Di Perguruan Tinggi Negeri X. *Ekonomi Dan Bisnis*, 11(1), 25–44. <https://doi.org/10.35590/jeb.v11i1.7898>
- Siregar, D. L., Farla, W., & Meitisari, N. (2023). Transformational Leadership: Gaya Kepemimpinan Ideal Bagi Generasi Millennial. *Jurnal Bisnis Dan Manajemen*, 10(1), 55–62.
- Sisdiyanto, M. S. (2021). *Sisdiy~1*. 5(2020), 18–28.
- Siswadhi, F., Gampo Haryono, & Karimi, K. (2023). Analysis of Transformational Leadership Dimensional in Improving Knowledge Management of Village Official in Sungai Penuh City. *Ilomata International Journal of Management*, 4(2), 154–168. <https://doi.org/10.52728/ijjm.v4i2.704>
- Sugiyono. (2022). *Metode Penelitian Kuantitatif, Kualitatif, dan R&D* (Sutopo (ed.); 2nd ed.). Alfa Beta Bandung.
- Suherman, U. D., Ahman, E., Disman, D., & Rofaida, R. (2023). Effect of Career Development and Employee Engagement on Employee Performance of PT. Pos Indonesia (Persero). *Jurnal Manajemen Universitas Bung Hatta*, 18(1), 134–144. <https://doi.org/10.37301/jmubh.v18i1.22063>
- Supriadi, Y. N. (2022). *Manajemen Sumber Daya Manusia Teori,Praktek, dan soal latihan*.
- Supriadi, Y. N., Urbach, N., & Saputra, J. (2022). Implications of Working Environment Job Stress Moderated Employee Engagement to Improve Employee Performance in the Electronic Trans- action Service Industry. *International Business and Accounting Research Journal*, 6(1), 24–36.
- Suriagiri. (2020). Kepemimpinan Transformatif. In *Kompasiana*.
- Sutanto, E., Santoso, T., & Halim, K. (2025). Employee Engagement: the Role of Transformational Leadership, Work Environment, and Job Satisfaction. *Trikonomika*, 24(1), 9–20. <https://doi.org/10.23969/trikononika.v24i1.18534>
- Sutejo, B., Amin, S., & Yacob, S. (2022). Job Characteristics: Pengaruhnya Terhadap Kinerja Karyawan Dengan Employee Engagement Sebagai Variabel Intervening Pada UPTD. Pengelolaan Sampah Talang Gulo Kota Jambi. *Jurnal Ekonomi Manajemen Sistem Informasi*, 4(1), 23–37. <https://doi.org/10.31933/jemsi.v4i1.1147>
- Suwibawa, A., Agung, A. A. P., & Sapta, I. K. S. (2018). Effect of Organizational Culture and Organizational Commitment to Employee Performance through Organizational Citizenship Behavior (OCB) as Intervening Variables (Study on Bappeda Litbang Provinsi Bali). *International Journal of Contemporary Research and Review*, 9(08), 20997–21013. <https://doi.org/10.15520/ijcrr/2018/9/08/582>
- Syahza, A. (2021). METODOLOGI PENELITIAN. In *Journal of Islamic Management Studies* (Vol. 8, Issue 2).
- Syech. (2024). Buku Ajar Manajemen Sumber Daya Manusia. In *Cv. Eureka Media Aksara* (Issue July 2024).

- Ulrich, D. (1998). A new mandate for human resources. *Harvard Business Review*, 76, 124–135.
- Ulrich, D., Younger, J., Brockbank, W., & Ulrich, M. (2013). *HR Competencies: Mastery at the Intersection of People and Business*. Society for Human Resource Management.
- Veriyanti, U., & Nurhayati, M. (2022). The Role of Leader-Member Exchange in Moderating the Influence of Competence, Innovative Behavior, and Career Development on Employee Engagement. *European Journal of Business and Management Research*, 7(1), 153–159. <https://doi.org/10.24018/ejbmr.2022.7.1.1260>
- Wardana, S. A. (2023). Strategi Manajemen Sumber Daya Manusia pada Kementerian Pertahanan Republik Indonesia Sultan. *Humanities, Management and Science Proceedings*, 3(2), 1316–1320.
- Wijaya, N. A., & Yuniawan, A. (2017). Analisis Pengaruh Budaya Organisasi dan Dukungan Organisasi terhadap Organizational Citizenship Behavior dengan Komitmen Organisasi sebagai Variabel Intervening (Studi pada Karyawan bagian antara PT. Pos Indonesia Processing Center Semarang). *Diponegoro Journal of Management*, 6(4), 1–13.
- Winarsih, S., & Riyanto, S. (2020). The Effect of Organizational Culture, Organizational Justice, and Organizational Commitment on Organizational Citizenship Behavior (OCB). *International Journal of Management and Humanities*, 5(1), 12–19. <https://doi.org/10.35940/ijmh.A1123.095120>
- Yulivan, I. (2022). Analisis Pengaruh Organizational Trust dan Entrepreneurial Leadership terhadap Employee Engagement di Kementerian untuk Pertahanan Negara. *Owner*, 6(2), 2051–2058. <https://doi.org/10.33395/owner.v6i2.825>
- Yulivan, I. (2024). *Manajemen Strategik*. (Vol. 2). Jakad Media Publishing.