

DAFTAR PUSTAKA

- Abdila, R. (2024). Daftar Lengkap Mutasi Perwira Polri, Ada Pengangkatan Tiga Kapolda Baru. *Tribunnews.Com*.
- Adnan, M., Ghazali, M., & Othman, N. Z. S. (2022). E-participation within the context of e-government initiatives: A comprehensive systematic review. *Telematics and Informatics Reports*, 8, 100015. <https://doi.org/https://doi.org/10.1016/j.teler.2022.100015>
- Alalak, A. A., Raheemah, S. H., & Makki, Z. F. (2023). The Impact of Inclusive Leadership on the Applying E-governance - An Analytical Research in the General Secretariat of the Cabinet. *Journal of Nambian Studies*, 34(1), 1–12. <https://doi.org/https://doi.org/10.59670/jns.v34i.1406>
- Almarabeh, T., & Abuali, A. (2010). A General Framework for E-Government: Definition Maturity Challenges, Opportunities, and Success. *European Journal of Scientific Research ISSN*, 39, 1216–1450.
- Alshehri, M., & Drew, S. (2010). Implementation of e-Government: Advantages and Challenges. *Proceedings of the IASK International Conference E-Activity and Leading Technologies & InterTIC 2010*.
- Aminah, S., & Saksono, H. (2021). Digital transformation of the government: A case study in Indonesia. *Jurnal Komunikasi: Malaysian Journal of Communication*, 37(2). <https://doi.org/10.17576/JKMJC-2021-3702-17>
- Aprianty, D. R. (2016). Penerapan Kebijakan E-Government dalam Peningkatan Mutu Pelayanan Publik di Kantor Kecamatan Sambutan Kota Samarinda. *Portal Karya Ilmiah*.
- Astuti, R. S., Warsono, H., & Rachim, Abd. (2020). *Collaborative Governance: dalam Perspektif Administrasi Publik*. Universitas Diponegoro Press.

- Azizah, A., & Farida, I. (2024). Efektivitas Penggunaan Aplikasi POLRI Super App dalam Meningkatkan Kualitas Pelayanan Publik yang Terintegrasi di Polda Lampung. *Triwikrama: Jurnal Ilmu Sosial*, 3(4), 17–24. <https://doi.org/https://doi.org/10.6578/triwikrama.v3i4.2558>
- Behzadi, H., Isfandyari-Moghaddam, A., & Sanji, M. (2012). E-government portals: A knowledge management study. *Electronic Library*, 30(1). <https://doi.org/10.1108/02640471211204088>
- Bogdan, R., & Biklen, S. K. (2003). Bogdan, R. C & Biklen, S. K. (2003). Qualitative Research for Education: An introduction to Theories and Methods (4th ed.). New York: Pearson Education group. (pp. 110-120). *Qualitative Research for Education: An Introduction to Theories and Methods*.
- CNN Indonesia. (2024). Jokowi Geram Ada 27 Ribu Aplikasi Pemerintah, Pakar Sorot Ego Sektoral. *CNN Indonesia*.
- Coleman, W. D. (2015). Policy Networks. In J. D. Wright (Ed.), *International Encyclopedia of the Social & Behavioral Sciences (Second Edition)* (pp. 314–319). Elsevier. <https://doi.org/https://doi.org/10.1016/B978-0-08-097086-8.75038-0>
- Compston, H. (2009). Policy Network Theory as a Theory of Policy Change. In H. Compston (Ed.), *Policy Networks and Policy Change: Putting Policy Network Theory to the Test* (pp. 34–51). Palgrave Macmillan UK. https://doi.org/10.1057/9780230244320_4
- detikNews. (2023). Super Apps Presisi, Bikin SIM-SKCK dalam Satu Genggaman. *Detik News*.
- Dwivedi, Y. K., Rana, N. P., Tamilmani, K., & Raman, R. (2020). A meta-analysis based modified unified theory of acceptance and use of technology (meta-UTAUT): a review of emerging literature. In *Current Opinion in Psychology* (Vol. 36). <https://doi.org/10.1016/j.copsyc.2020.03.008>

- Ernes, Y. (2024). Daftar Lengkap Mutasi Polri: 2 Irjen Naik Bintang 3 hingga Rotasi Kapolda. *DetikNews*.
- Faizi, L. (2024). Apa Perbedaan Mabes Polri, Polda, Polres, Polsek? Ini Penjelasannya! *SINDOnews.Com*.
- Fernández, L. Á. V., Fernández, Y. J. O., Hidalgo, C. V. S., Aliaga, J. C. C., & Fuster-Guillén, D. (2023). E-Government and its Development in the Region: Challenges. *International Journal of Professional Business Review*, 8(1), e0939. <https://doi.org/10.26668/businessreview/2023.v8i1.939>
- Ferrydjon, Y. (2024). *Optimalisasi Pemanfaatan Aplikasi SuperApp POLRI Guna Meningkatkan Pelayanan Publik Berbasis Teknologi Informasi [Kertas Karya Ilmiah Perseorangan (TASKAP)]*. Lembaga Ketahanan Nasional Republik Indonesia.
- Firman. (2020). Aplikasi Cangkal Polres Banjarbaru Hadirkan Polisi Setiap Saat. *ANTARA*.
- Gedeona, H. T. (2013). Tinjauan Teoritis Pengelolaan Jaringan (Networking Management) Dalam Studi Kebijakan Publik. *Jurnal Ilmu Administrasi*, 10(3).
- Hidayat, A. R., Alwi, & Susanti, G. (2015). Model Jaringan Kebijakan Publik (Perumusan Kebijakan Masyarakat Adat Ammatoa Kajang Di Kabupaten Bulukumba). *JAKPP (Jurnal Analisis Kebijakan & Pelayanan Publik)*, 1(2).
- Hutapea, G. T. R. (2023). Penyatuan Sistem Informasi Kepolisian yang Terintegrasi untuk Mewujudkan Big Data Polri Guna Peningkatan Kualitas Pelayanan Publik. *Jurnal Ilmu Kepolisian*, 17(1), 23. <https://doi.org/10.35879/jik.v17i1.380>
- Indrajit, R. E. (2006). *Electronic Government Konsep Pelayanan Publik Berbasis Internet dan Teknologi Informasi* (Ed. 3). Andi.

- Indrayani, E. (2020). *e-Government Konsep, Implementasi dan Perkembangannya di Indonesia*. LPP Balai Insan Cendekia.
- Jayamuna, I. M. (2023). Sistem Pelayanan Kepolisian Melalui Aplikasi Polri Super App di Polda Lampung Sebagai Inovasi Pelayanan Publik. *Jurnal Socia Logica*, 3(1), 33–43.
<https://doi.org/https://doi.org/10.572349/sociallogica.v3i1.338>
- Johanda, R. B. H., & Khairul, K. (2024). Inovasi Polri melalui Aplikasi Polri Super App Presisi pada Pelayanan Publik Surat Keterangan Catatan Kepolisian Online di Polres Pasaman. *Mimbar Administrasi*, 21(2), 119–135. <https://doi.org/10.56444/mia.v21i2.2017>
- Kasmad, R. (2020). *RESOURCES SHARING : Aktor Publik, Jaringan Kebijakan dan Perubahan Kebijakan*.
- Kickert, W. (2005). The Study of Public Management in Europe and the United States. A Comparative Analysis of National Distinctiveness. *Public Management Review - PUBLIC MANAG REV*, 7. <https://doi.org/10.3224/dms.v1i1.11>
- Knoke, D. (1990). Networks of Political Action: Toward Theory Construction. *Social Forces*, 68(4), 1041–1063. <https://doi.org/10.2307/2579133>
- Knoke, D., & Kostiuhenko, T. (2016). *Power Structures of Policy Networks* (J. N. Victor, A. H. Montgomery, & M. Lubell, Eds.; Vol. 1). Oxford University Press. <https://doi.org/10.1093/oxfordhb/9780190228217.013.3>
- Lubell, M. (2015). Collaborative partnerships in complex institutional systems. *Current Opinion in Environmental Sustainability*, 12, 41–47. <https://doi.org/https://doi.org/10.1016/j.cosust.2014.08.011>
- Mao, Z., & Zhu, Y. (2023). Tension between the safe flow of government data across organizational boundaries and fragmentations in secure

- collaboration: the Chinese e-government. *Aslib Journal of Information Management*. <https://doi.org/10.1108/AJIM-10-2022-0461>
- Mardalis. (2008). *Metode Penelitian Suatu Pendekatan Proposal*. PT Bumi Aksara.
- Menzel, D. C. (1987). An Interorganizational Approach To Policy Implementation. *Public Administration Quarterly*, 11(1), 3–16. <http://www.jstor.org/stable/40861332>
- Moleong, L. (2004). *Metodologi Penelitian Kualitatif*. Remaja Rosdakarya.
- Muhid, H. K. (2024). Ketahui Perbedaan Polda, Polres, dan Polsek Beserta Cakupan Wilayahnya. *Tempo.Co*.
- Mukhtazar. (2012). *Teknik Penyusunan Skripsi*. Absolute Media.
- Muliawaty, L., & Hendryawan, S. (2020). Peranan e-government dalam pelayanan publik (studi kasus: Mal pelayanan publik Kabupaten Sumedang). *Kebijakan: Jurnal Ilmu*
- Muspawi, M., Melati, P. D., & Kinanthi, A. C. (2024). Memahami Aliran Informasi dalam Organisasi. *Niveda: Jurnal Komunikasi Dan Bahasa*, 5(1).
- Nawawi, H. (2003). *Kepemimpinan Mengefektifkan Organisasi*. Universitas Gajah Mada.
- OECD. (2023). OECD E-Government Flagship Report "The E-Government Imperative). In *OECD*.
- Pandey, J. K. (2022). *Strategic Collaboration and E-Governance Performance: A Study of Select Project in India* [Thesis]. Delhi Technological University.
- Pardede, R. K. B. (2023, January 16). Pemerintah Siapkan Integrasi untuk Ratusan Aplikasi Pemerintah. *Kompas.Id*.
- Putro, Y. D. (2024). *Tata Kelola Layanan TIK Korlantas Polri*.
- Ramadhania, A., & Sutisna, J. (2023). Penerapan E-Government Pemerintah Provinsi DKI Jakarta Melalui Aplikasi Jakarta Kini (Jaki) dalam

- Meningkatkan Kualitas Pelayanan Publik Tahun 2022. *NeoRespublica: Jurnal Ilmu Pemerintahan*, 5(1), 29–48.
- Riqi, M. B., & Fanida, E. H. (2020). Implementasi Aplikasi JOGO SUROBOYO 2407 Sebagai Upaya Peningkatan Keamanan Oleh Kepolisian Resort Kota Besar (POLRESTABES) Kota Surabaya. *Journal Publika*, 8(3).
- Ritzer, G. (2010). *Teori Sosiologi Modern* (7th ed.). Kencana Prenadamedia Group.
- Royo, S., Bellò, B., Torres, L., & Downe, J. (2023). The success of e-participation. Learning lessons from Decide Madrid and We asked, You said, We did in Scotland. *Policy and Internet*. <https://doi.org/10.1002/poi3.363>
- Rubin, H., & Rubin, I. (2012). Qualitative Interviewing (2nd ed.): The Art of Hearing Data. In *Qualitative Interviewing (2nd ed.): The Art of Hearing Data*. <https://doi.org/10.4135/9781452226651>
- Rukmana, N. S. (2020). *Analisis Governance Network dalam Jaringan Implementasi Kebijakan Ketahanan Pangan di Kabupaten Bone* [Disertasi]. Universitas Hasanuddin.
- Setianingsih, W., Wulan, R. R., & Lestari, M. T. (2024). Preparing Future Leaders: Communication Skills and Leadership Development for E-Government and ICT Reforms. In A. K. Nagar, D. S. Jat, D. K. Mishra, & A. Joshi (Eds.), *Intelligent Sustainable Systems* (pp. 79–89). Springer Nature Singapore.
- Setiawan, S. B., & Prabawati, I. (2018). Efektivitas Pelaksanaan Aplikasi Go Sigap di Kepolisian Resor Gresik. *Publika*, November 2018.
- Shan, S., Duan, X., Zhang, Y., Zhang, T. T., & Li, H. (2021). Research on Collaborative Governance of Smart Government Based on Blockchain Technology: An Evolutionary Approach. *Discrete Dynamics in Nature and Society*, 2021. <https://doi.org/10.1155/2021/6634386>

- Sugiyono. (2016). *Metode Penelitian Kuantitatif, Kualitatif dan R&D*. Alfabeta.
- Sukma, A. M. (2024). Rotasi Perwira Tinggi Polri, Ada Kakortastipikor hingga Wakapolri. *Bisnis Indonesia*.
- Suwarno, Y., & Wati, N. K. (2020). E-Government Institutional Capacity in Provincial Government of West-Java and East-Java. *Jurnal Studi Pemerintahan*, 11(2). <https://doi.org/10.18196/jgp.112117>
- Taufik. (2017). Studi Jaringan Aktor dalam Perumusan Kebijakan P. *AL-IJTIMA'I-International Journal of Government and Social Science*, 2(2), 219–234.
- Wandona. (2021). Apa Itu Aplikasi Si Tegar Milik Polres Bogor, Ini Penjelasannya. *Liputan 12*.
- Wirawan, V. (2020). Penerapan E-Government dalam Menyongsong Era Revolusi Industri 4.0 Kontemporer di Indonesia. *Jurnal Penegakan Hukum Dan Keadilan*, 1(1). <https://doi.org/10.18196/jphk.1101>