

DAFTAR PUSTAKA

- Afif Mauludi, A., Djunaidi, Z., & Saiful Arif, L. (2021). Perilaku Berisiko Sebagai Faktor Penyebab Kecelakaan Pada Pengemudi Sepeda Motor Komersial: Systematic Review. *Jurnal Keselamatan Transportasi Jalan (Indonesian Journal of Road Safety)*, 8(1), 12–25. <https://doi.org/10.46447/kjtj.v8i1.307>
- Ashari, A. M., & Hartati, S. (2017). HUBUNGAN ANTARA STRES, KECEMASAN, DEPRESI DENGAN KECENDERUNGAN AGGRESSIVE DRIVING PADA MAHASISWA. *Jurnal EMPATI*, 6(1), 1–6. <https://doi.org/10.14710/empati.2017.15079>
- Ayazi, E. (2016). Analysis of Drivers' Behavior using Manchester Driver Behavior Questionnaire Based on Roadside Interview in Iran Analysis of Drivers' Behavior using Manchester Driver Behavior Questionnaire Based. In *International Journal of Transportation Engineering* (Vol. 4, Issue 1).
- Bieliński, M., Lesiewska, N., Bielińska, J., Liebert, A., Mieczkowski, A., Sopońska-Brzozczyk, P., Brzozczyk, B., Kłopocka, M., & Borkowska, A. (2018). Affective temperament in inflammatory bowel diseases: Another brick in the wall of differentiation. *PLOS ONE*, 13(11), e0205606. <https://doi.org/10.1371/journal.pone.0205606>
- BPS Indonesia, S. I. (2025). *Statistik Indonesia 2025* (Vol. 53). Badan Pusat Statistik. <https://www.bps.go.id/publication/2020/04/29/e9011b3155d45d70823c141f/statistik-indonesia-2020.html>
- BPS Provinsi Jakarta, S. I. (2022). *Jumlah Korban Kecelakaan Lalu Lintas Menurut Jenis Kendaraan Bermotor di Provinsi DKI Jakarta, 2018-2021*. Badan Pusat Statistik Provinsi DKI Jakarta. <https://jakarta.bps.go.id/id/statistics-table/2/NTkzIzI=/jumlah-korban-kecelakaan-lalu-lintas-menurut-jenis-kendaraan-bermotor-di-provinsi-dki-jakarta.html>
- Carty, M., Stough, C., & Gillespie, N. (1999). The psychological predictors of work accidents and driving convictions in the transport industry. *Safety in Action*, 3, 1–13. <https://www.researchgate.net/publication/45715894>
- Cohen, S., Kamarck, T., & Mermelstein, R. (1983). A Global Measure of Perceived Stress. *Journal of Health and Social Behavior*, 24(4), 385–396. <https://doi.org/10.2307/2136404>
- Corey, G. (1996). *Theory and Practice of Counseling and Psychotherapy* (P. Vienneau, Ed.; 5th ed.). Brooks/Cole Company.
- de Winter, J. C. F., & Dodou, D. (2010). The Driver Behaviour Questionnaire as a predictor of accidents: A meta-analysis. *Journal of Safety Research*, 41(6), 463–470. <https://doi.org/10.1016/j.jsr.2010.10.007>
- Dewi, S. Y., Susanto, T. D., Sutrisna, B., Adisasmita, A. C., Vinsensa, A., & Mega Tri Anggraini, S. N. (2019). Validity and Reliability of Indonesian Languages Version of Zung Self-Rating Depression Scale Questionnaire for Pulmonary

- Tuberculosis Patients. *Indian Journal of Public Health Research & Development*, 10(12), 2023. <https://doi.org/10.37506/v10/i12/2019/ijphrd/192171>
- Diahwahyuningtyas, A., & Sartika, R. E. A. (2025). *Gojek, Grab, dan Maxim Buka Suara soal Potongan Biaya Aplikasi 30 Persen*. Kompas. <https://www.kompas.com/tren/read/2025/01/18/163000165/gojek-grab-dan-maxim-buka-suara-soal-potongan-biaya-aplikasi-30-persen>
- Ekawarna. (2018). Manajemen Konflik dan Stres. In Bunga Sari Fatmawati (Ed.), *Sustainability (Switzerland)* (1st ed., Vol. 11, Issue 1). PT Bumi Aksara. http://scioteca.caf.com/bitstream/handle/123456789/1091/RED2017-Eng-8ene.pdf?sequence=12&isAllowed=y%0Ahttp://dx.doi.org/10.1016/j.regsciurbeco.2008.06.005%0Ahttps://www.researchgate.net/publication/305320484_SISTEM_PEMBETUNGAN_TERPUSAT_STRATEGI_MELESTARI
- Fauzi, M. A., Ramadhani, D. P., & Putra, R. S. (2022). Pengaruh Social Support Dalam Work Family Conflict Terhadap Tingkat Stres Kerja. *Jurnal Multidisiplin Madani*, 2(7), 3095–3108. <https://doi.org/10.55927/mudima.v2i7.707>
- Febriyanti, K. A. A., & Putra, M. S. (2018). Pengaruh Stres Kerja dan Dukungan Sosial terhadap Konflik Kerja-keluarga Pegawai di Upt Pasar Klungkung. *E-Jurnal Manajemen Universitas Udayana*, 7(5), 2538. <https://doi.org/10.24843/EJMUNUD.2018.v07.i05.p10>
- Fikri. (2023). *Psikologi Lalu Lintas* (D. Rahman Rizqian, Ed.). Penerbit Amerta Media.
- Fornell, C., & Larcker, D. F. (1981). Evaluating Structural Equation Models with Unobservable Variables and Measurement Error. *Journal of Marketing Research*, 18(1), 39. <https://doi.org/10.2307/3151312>
- Hair, J. F., Hult, G. T. M., Ringle, C. M., Sarstedt, M., Danks, N. P., & Ray, S. (2021). *Partial Least Squares Structural Equation Modeling (PLS-SEM) Using R*. Springer International Publishing. <https://doi.org/10.1007/978-3-030-80519-7>
- Hair, J. F., Ringle, C. M., & Sarstedt, M. (2011). PLS-SEM: Indeed a silver bullet. *Journal of Marketing Theory and Practice*, 19(2), 139–152. <https://doi.org/10.2753/MTP1069-6679190202>
- Hair, J. F., Risher, J. J., Sarstedt, M., & Ringle, C. M. (2019). When to use and how to report the results of PLS-SEM. *European Business Review*, 31(1), 2–24. <https://doi.org/10.1108/EBR-11-2018-0203>
- Hair, J. F., Tomas, G., Hult, M., Ringle, C. M., & Sarstedt, M. (2022). *A Primer on Partial Least Squares Structural Equation Modeling (PLS-SEM)*. SAGE Publications. <https://www.researchgate.net/publication/354331182>
- Hakim, A. R., Mora, L., Leometa, C. H., & Dimala, C. P. (2024). Psychometric Properties Of The Perceived Stress Scale (PSS-10) In Indonesian Version.

- JP3I (Jurnal Pengukuran Psikologi Dan Pendidikan Indonesia)*, 13(2), 117–129. <https://doi.org/10.15408/jp3i.v13i2.35482>
- Halilintarsyah, O. (2021). Ojek Online, Pekerja atau Mitra? *Jurnal Persaingan Usaha*, 2(September), 64–74. <https://doi.org/10.55869/kppu.v2i.24>
- Halim, W., & Caroline, C. (2023). Identifikasi Perilaku Berkendara Mahasiswa Kota Bandung Menggunakan Driver Behaviour Questionnaire (DBQ). *Jurnal Tekno*, 20(1), 76–92. <https://doi.org/10.33557/jtekno.v20i1.2295>
- Henseler, J., Ringle, C. M., & Sarstedt, M. (2015). A new criterion for assessing discriminant validity in variance-based structural equation modeling. *Journal of the Academy of Marketing Science*, 43(1), 115–135. <https://doi.org/10.1007/s11747-014-0403-8>
- Hurlock, E. B. (1980). *Psikologi perkembangan : suatu pendekatan sepanjang rentang kehidupan* (5th ed.). Erlangga. <https://drive.google.com/file/d/1qyiwNZCRiB5iJleBXlchs6NekGb2TdZR/view>
- Ifadah, A. A., & Novianus, C. (2024). FAKTOR-FAKTOR YANG BERHUBUNGAN KOMUNITAS PENGEMUDI OJEK ONLINE. *Indonesian Journal of Science*, 1(3), 831–838. <https://doi.org/https://doi.org/10.31004/science.v1i3.120>
- Iqramullah, M., Asri, A., & Fakhri, N. (2022). STRES BERKENDARA AKIBAT KEMACETAN LALU LINTAS DAN PERILAKU AGRESIF BERKENDARA. *Gema Lingkungan Kesehatan*, 20(2), 105–110. <https://doi.org/10.36568/gelinkes.v20i2.28>
- Khoiriyah, N., Sunarti, E., & Latifah, M. (2022). Determinant factors of family welfare among Bogor online riders on pandemic COVID-19. *Humanitas: Indonesian Psychological Journal*, 79–86. <https://doi.org/10.26555/humanitas.v19i1.19>
- Kim, D., Kim, H., & Jun, C. (2023). The Detection of Aggressive Driving Patterns in Two-Wheeled Vehicles Using Sensor-Based Approaches. *Applied Sciences*, 13(22), 12475. <https://doi.org/10.3390/app132212475>
- Kussyeri, K., Matriadi, F., & Ikramuddin, I. (2021). Determinan Kinerja Guru di Kabupaten Aceh Utara melalui motivasi sebagai variable intervening. *J-MIND (Jurnal Manajemen Indonesia)*, 6(2), 47–59. <https://doi.org/10.29103/j-mind.v6i2.5089>
- Lady, L., Rizqandini, L. A., & Trenggonowati, D. L. (2020). EFEK USIA, PENGALAMAN BERKENDARA, DAN TINGKAT KECELAKAAN TERHADAP DRIVER BEHAVIOR PENGENDARA SEPEDA MOTOR. 12(1). <https://doi.org/10.24853/jurtek.12.1.57-64>
- Lady, L., & Umyati, A. (2024). *Human Error dalam Berkendara Berdasarkan Kebiasaan Pelanggaran oleh Pengemudi*. <https://doi.org/Prefix10.54324byCrossref>

- Lajunen, T., Parker, D., & Summala, H. (2004). The Manchester Driver Behaviour Questionnaire: A cross-cultural study. *Accident Analysis and Prevention*, 36(2), 231–238. [https://doi.org/10.1016/S0001-4575\(02\)00152-5](https://doi.org/10.1016/S0001-4575(02)00152-5)
- Lazarus, R. S., & Folkman, S. (1984). *STRESS, APPRAISAL, AND COPING*. Springer Publishing Company. <https://books.google.co.id/books?id=i-ySQQQuUpr8C&lpg=PA1&hl=id&pg=PR3#v=onepage&q&f=false>
- Lee, Y.-C., & Winston, F. K. (2016). Stress induction techniques in a driving simulator and reactions from newly licensed drivers. *Transportation Research Part F: Traffic Psychology and Behaviour*, 42, 44–55. <https://doi.org/10.1016/j.trf.2016.06.019>
- Ma, C., Zhang, W., Da, S., Zhang, H., & Zhang, X. (2024). Impact of Environmental Uncertainty on Depression and Anxiety Among Chinese Workers: A Moderated Mediation Model. *Psychology Research and Behavior Management*, 17, 1867–1880. <https://doi.org/10.2147/PRBM.S455891>
- Marakshina, J., Adamovich, T., Vasin, G., Ismatullina, V., Lobaskova, M., Malykh, A., Kolyasnikov, P., Tabueva, A., Zakharov, I., & Malykh, S. (2023). *Use of the Perceived Stress Scale in Russian Adolescents: Factor Structure and Psychometric Properties*. <https://doi.org/10.21203/rs.3.rs-3001460/v1>
- Mawardi, A. P. U. (2024). 4 Masalah Utama Pengemudi Ojol Menurut Riset. VALIDNEWS. <https://validnews.id/nasional/masalah-utama-pengemudi-ojol-menurut-riset>
- Miao, P. (2024). The introduction of the concept of anxiety into China: a thematic historical study. *Frontiers in Psychology*, 15. <https://doi.org/10.3389/fpsyg.2024.1410748>
- Muhammad Raja' Firdaus, & Annisa Warastri. (2025). Hubungan Work Overload dengan Stres Kerja pada Pengemudi Ojek Online Generasi Z. *Reslaj: Religion Education Social Laa Roiba Journal*, 7(1). <https://doi.org/10.47467/reslaj.v7i1.5363>
- Nielsen, T., & Dammeyer, J. (2019). Measuring higher education students' perceived stress: An IRT-based construct validity study of the PSS-10. *Studies in Educational Evaluation*, 63, 17–25. <https://doi.org/10.1016/j.stueduc.2019.06.007>
- Ozili, P. K. (2023). *The acceptable R-square in empirical modelling for social science research*.
- Pasa, N. A., Maulita, Y., & Prahmana, I. G. (2024). Penggunaan Metode Rough Set pada Tingkat Kecemasan (Anxietas) Mahasiswa dalam Menyusun Tugas Akhir. *Bridge : Jurnal Publikasi Sistem Informasi Dan Telekomunikasi*, 2(4), 179–196. <https://doi.org/10.62951/bridge.v2i4.243>
- Pellerito, M. J. (2006). *Driver Rehabilitation and Community Mobility*. Mosby. <https://doi.org/10.1016/B978-0-323-02937-7.X5001-1>

- Pourabdian, S., & Azmoon, H. (2013). The relationship between trait anxiety and driving behavior with regard to self-reported Iranian accident involving drivers. *International Journal of Preventive Medicine*, 4(10), 1115–1121.
- Pramono, G. P. (2024). *Pengelolaan Stres Kerja : Integrasi Alam Bawah Sadar dan Teknik Hypno Self dalam Lingkungan Kerja yang Sehat* (M. T. Manurung, Ed.; 1st ed.). WeHa Press. <https://weha-press.lppm.uwhs.ac.id/wp-content/uploads/2024/06/Buku-Pengelolaan-Stres-Kerja-update.pdf>
- Pratiwi, D. W., & Widiyanto. (2013). Pengaruh Faktor Internal Dan Faktor Eksternal Terhadap Produktivitas Kerja. *Economic Education Analysis Journal*, 2(1), 18–23. <https://journal.unnes.ac.id/sju/index.php/eeaj/article/view/28282/12389>
- Purwanto, A., & Lestari, S. (2024). DUKUNGAN SOSIAL, STRES KERJA DAN KESEIMBANGAN KEHIDUPAN KERJA SEBAGAI PREDIKTOR KESEJAHTERAAN PSIKOLOGIS PENGEMUDI OJEK DARING. *Jurnal Psikohumanika*, 16(2), 127–140. <https://doi.org/10.31001/j.psi.v16i2.2373>
- Pusiknas Bareskrim, P. (2024). *Polda Metro Jaya Paling Banyak Tindak Langgar Lantas*. Pusiknas Bareskrim Polri. https://pusiknas.polri.go.id/detail_artikel/polda_metro_jaya_paling_banyak_tindak_langgar_lantas
- Rahadi, D. R. (2023). Pengantar Partial Least Squares Structural Equation Model (PLS-SEM) 2023. *CV. Lentera Ilmu Madani, Juli*, 146.
- Rahmadina, S., Alkaff, R. N., Shofwati, I., Sari, M., & Aristi, D. (2022). Determinan Stres Kerja pada Pengendara Ojek Online di Jabodetabek. *Jurnal Masyarakat Sehat Indonesia*, 1(02), 72–82. <https://doi.org/10.70304/jmsi.v1i02.11>
- Ridhahani. (2020). *METODOLOGI PENELITIAN DASAR*. Pascasarjana Universitas Islam Negeri Antasari.
- Riyanto, S., & Harmawan, A. A. (2020). *Metode Riset Penelitian Kuantitatif Penelitian di Bidang Manajemen, Teknik, Pendidikan dan Eksperimen*. DEEPUBLISH.
- Roeseno, D. S., & Sobirin, A. (2023). Studi Fenomenologi Stres Kerja Driver Grab: Sebab, Respon dan Konsekuensi. *Selekta Manajemen: Jurnal Mahasiswa Bisnis & Manajemen*, 02(04), 31–50. <https://journal.uui.ac.id/selma/article/view/30184%0Ahttps://journal.uui.ac.id/selma/article/download/30184/15654>
- Rokeyan, Y. S. S., Lidia, K., & Setiawan, I. M. B. (2022). HUBUNGAN TINGKAT STRES DENGAN PERILAKU AGGRESSIVE DRIVING PADA PENGEMUDI OJEK ONLINE DI KOTA KUPANG. In *Hubungan Tingkat Stres Cendana Medical Journal* (Vol. 23, Issue 1).
- Rowden, P., Matthews, G., Watson, B., & Biggs, H. (2011). The relative impact of work-related stress, life stress and driving environment stress on driving outcomes. *Accident Analysis & Prevention*, 43(4), 1332–1340. <https://doi.org/10.1016/j.aap.2011.02.004>

- Šarotar-Žižek, S., Treven, S., & Čančer, V. (2013). Individual and Organizational Approaches to Overcoming Stress. *Annals of the Alexandru Ioan Cuza University - Economics*, 60(2), 104–121. <https://doi.org/10.2478/aicue-2013-0020>
- Sekar Putri Nindyaningrum, Gayo, S., & Hakim, L. (2023). PENEGAKAN HUKUM LALU LINTAS JALAN SECARA ELEKTRONIK SEBAGAI WUJUD PEMBANGUNAN HUKUM WILAYAH HUKUM JAKARTA SELATAN. *Veteran Law Review*, 6(2), 195–209. <https://doi.org/10.35586/velrev.v6i2.6232>
- Septiandy, M. A., & Purnomo, J. T. (2024). Smartphone Distraction dan Driving Behavior Pada Driver Ojek Online. *G-Couns: Jurnal Bimbingan Dan Konseling*, 9(2), 1079–1092. <https://doi.org/10.31316/g-couns.v9i2.7144>
- Setiabudhi, H., Suwono, Setiawan, Y. A., & Karim, S. (2025). *Analisis Data Kuantitatif dengan SmartPLS 4* (I. P. H. H. Duari, Ed.). Borneo Novelty Publishing.
- Setyowati, A., Chung, M.-H., & Yusuf, Ah. (2019). Development of self-report assessment tool for anxiety among adolescents: Indonesian version of the Zung self-rating anxiety scale. *Journal of Public Health in Africa*, December, 14–18. <https://doi.org/10.4081/jphia.2019.1172>
- Shamoa-Nir, L., & Koslowsky, M. (2010). Aggression on the Road as a Function of Stress, Coping Strategies and Driver Style. *Psychology*, 01(01), 35–44. <https://doi.org/10.4236/psych.2010.11006>
- Shukri, M., Jones, F., & Conner, M. (2022). Theory of planned behaviour, psychological stressors and intention to avoid violating traffic rules: A Multi-Level modelling analysis. *Accident Analysis and Prevention*, 169. <https://doi.org/10.1016/j.aap.2022.106624>
- Simatupang, M. M., Veronika, E., Irfandi, A., & Garmini, R. (2022). Environmental Health Risk Assessment of Air Pollutants in Online Motorcycle Taxi Drivers in the Special Capital Region of Jakarta. *JURNAL KESEHATAN LINGKUNGAN*, 14(2), 114–121. <https://doi.org/10.20473/jkl.v14i2.2022.114-121>
- Sorrentino, R. M., Ye, Y., & Szeto, A. C. H. (2009). Uncertainty Management: To Fear of Not to Fear? *Psychological Inquiry*, 20(4), 240–244. <https://doi.org/10.1080/10478400903333528>
- Sugiyono. (2013). *METODE PENELITIAN KUANTITATIF KUALITATIF DAN R&D*. Alfabeta.
- Suryo Putranto, L., & Rostiana. (2014). *Pengaruh Faktor Sosial Ekonomi dan Riwayat Kecelakaan terhadap Perilaku Pengemudi Sepeda Motor Indonesia*.
- Tempo, co. (2023). *Survei IDEAS: 68,9 Persen Pengemudi Ojol di Jabodetabek Kerja hingga 16 Jam per Hari*. Tempo.Co. <https://www.tempo.co/arsip/survei-ideas-68-9-persen-pengemudi-ojol-di-jabodetabek-kerja-hingga-16-jam-per-hari--155339>

- van Veen, M., Oude Hengel, K. M., Schelvis, R. M. C., Bongers, P. M., Ket, J. C. F., van der Beek, A. J., & Boot, C. R. L. (2023). Psychosocial work factors affecting mental health of young workers: a systematic review. *International Archives of Occupational and Environmental Health*, 96(1), 57–75. <https://doi.org/10.1007/s00420-022-01907-y>
- Warisno, A. (2022). Konsep Mutu Pembelajaran dan Faktor-Faktor yang Mempengaruhinya. *Attractive : Innovative Education Journal*, 4(1), 311–322. <https://www.attractivejournal.com/index.php/aj/>
- Wemm, S. E., & Wulfert, E. (2017). Effects of Acute Stress on Decision Making. *Applied Psychophysiology and Biofeedback*, 42(1), 1–12. <https://doi.org/10.1007/s10484-016-9347-8>
- Westerman, S. J., & Haigney, D. (2000). Individual differences in driver stress, error and violation. *Personality and Individual Differences*, 29(5), 981–998. [https://doi.org/10.1016/S0191-8869\(99\)00249-4](https://doi.org/10.1016/S0191-8869(99)00249-4)
- Wetzels, Odekerken-Schröder, & van Oppen. (2009). Using PLS Path Modeling for Assessing Hierarchical Construct Models: Guidelines and Empirical Illustration. *MIS Quarterly*, 33(1), 177. <https://doi.org/10.2307/20650284>
- Yunus, M., Soesilowati, E., Liesnoor Setyowati, D., Aarsal, T., & Rusdarti. (2020). How is the Professionalism of Online Transportation Drivers in Complying with Traffic Regulations? *International Journal of Psychosocial Rehabilitation*, 24(08), 2020.
- Yunus, M., Soesilowati, E., Setyowati, D. L., & Aarsal, T. (2020). *Profesionalisme Driver Transportasi Online* (W. Kurniawan, Ed.). CV. Pena Persada. <https://econpapers.repec.org/paper/osfosfxxx/57t42.htm>
- ZEGA, R. (2021). *Asuhan Keperawatan Psikososial Pada Tn. K Dengan Masalah Kecemasan*. <https://doi.org/10.31219/osf.io/zf8ud>
- Zung, W. W. K. (1971). A Rating Instrument For Anxiety Disorders. *Psychosomatics*, 12(6), 371–379. [https://doi.org/10.1016/S0033-3182\(71\)71479-0](https://doi.org/10.1016/S0033-3182(71)71479-0)