

DAFTAR PUSTAKA

- Abbaszadeh, A., Ehsani, S. R., Begjani, J., Kaji, M. A., Dopolani, F. N., Nejati, A., & Mohammadnejad, E. (2014). Nurses' perspectives on breaking bad news to patients and their families: a qualitative content analysis. *J Med Ethics Hist Med*, 7, 18.
- Adiputra, I. M. S., Trisnadewi, N. W., Oktaviani, N. P. W., & Munthe, S. A. (2021). *Metodologi Penelitian Kesehatan*.
- Amiman, S. P.; Katuuk, Mario.; Malara, R. (2019). Gambaran tingkat kecemasan pasien di instalasi gawat darurat. *Jurnal Keperawatan*, 7(2). <https://doi.org/https://doi.org/10.35790/jkp.v7i2.24472>
- Anestis, E., Eccles, F. J. R., Fletcher, I., Triliva, S., Anestis, E., Eccles, F. J. R., Fletcher, I., & Triliva, S. (2022). Healthcare professionals ' involvement in breaking bad news to newly diagnosed patients with motor neurodegenerative conditions : a qualitative study. *Disability and Rehabilitation*, 44(25), 7877–7890. <https://doi.org/10.1080/09638288.2021.2002436>
- Aydin. (2020). *Breaking Bad News in Palliative Care*. 1(November), 19–29.
- Baile, W. F., Buckman, R., Lenzi, R., Glober, G., Beale, E. A., & Kudelka, A. P. (2000). SPIKES—A Six-Step Protocol for Delivering Bad News: Application to the Patient with Cancer. *The Oncologist*, 5(4), 302–311. <https://doi.org/10.1634/theoncologist.5-4-302>
- Bandura, A. (1994). Self-Efficacy. *Encyclopedia of Human Behavior*, 4(1994), 71–81.
- Biazar, G., Pourramzani, A., Fayazi, H. S., Rad, R. S., Habibi, M. R., Atrkarroushan, Z., Ahmadi, M., & Kashal, R. (2022). *The Way of Breaking Bad News by Nurses : A Report from Guilan Academic Hospitals*. 21(1), 1–5.
- Bies, R. J. (2013). The Delivery of Bad News in Organizations. *Journal of Management*, 39(1), 136–162. <https://doi.org/10.1177/0149206312461053>
- Buckman, R. (1984). Breaking bad news: why is it still so difficult? *British Medical Journal* MJ, 288(6430), 1597–1599. <https://doi.org/10.1136/bmj.288.6430.1597>
- Cassim, S., Kidd, J., Keenan, R., Middleton, K., Rolleston, A., Hokowhitu, B., Firth, M., Aitken, D., Wong, J., & Lawrenson, R. (2021). Indigenous perspectives on breaking bad news: ethical considerations for healthcare providers. *Journal of*

Dwi Mega Yuniar, 2025

PENGALAMAN PERAWAT DALAM MELAKUKAN BREAKING BAD NEWS DI INSTALASI GAWAT DARURAT RSUP PERSAHABATAN

UPN “Veteran” Jakarta, Fakultas Ilmu Kesehatan, S1 Keperawatan

[www.upnvj.ac.id-www.library.upnvj.ac.id-www.repository.upnvj.ac.id]

- Medical Ethics*, 47(12), e62–e62. <https://doi.org/10.1136/medethics-2020-106916>
- Charlton, C. R., et. al. (2008). Nurse practitioners' communication styles and their impact on patient outcomes: an integrated literature review. *Journal of the American Academy of Nurse Practitioners*, 20(7), 382–388.
- Ehsani, M., Taleghani, F., Hematti, S., & Abazari, P. (2016). Perceptions of patients, families, physicians and nurses regarding challenges in cancer disclosure: A descriptive qualitative study. *European Journal of Oncology Nursing*, 25, 55–61. <https://doi.org/10.1016/j.ejon.2016.09.003>
- Faozi, E., Jadmiko, A. W., Ria, D., & Pribadi, A. (2024). *Respon Time terhadap Tingkat Kecemasan Pasien di Unit Gawat Darurat : Literature Review*. 2(3), 1–12.
- Hafidz & Zainudin. (2016). Breaking Bad News : An essential skill for doctors. *Medical Journal of Malaysia*, 71(1), 26–27.
- Hahne, J., Liang, T., Khoshnood, K., Wang, X., & Li, X. (2020). Breaking bad news about cancer in China: Concerns and conflicts faced by doctors deciding whether to inform patients. *Patient Education and Counseling*, 103(2), 286–291. <https://doi.org/10.1016/j.pec.2019.08.022>
- Hasibuan, A. T., Rosdiana Sianipar, M., Ramdhani, A. D., Putri, F. W., & Ritonga, N. Z. (2022). Konsep dan Karakteristik Penelitian Kualitatif serta Perbedaannya dengan Penelitian Kuantitatif. *Jurnal Pendidikan Tambusai*, 6(Penelitian Kualitatif), 8690.
- Hedayati, J., F, A. M., & Jafari, H. (2021). *Factors Affecting the Skill of Presenting Bad News to the Patient and Companions*. 16(4).
- Helaludin. Wijaya, H. (2019). *Analisis Data Kualitatif: Sebuah Tinjauan Teori & Praktik*. Sekolah Tinggi Theologia Jaffray.
- Imanipour, M., Karim, Z., & Bahrani, N. (2016). Role, perspective and knowledge of Iranian critical care nurses about breaking bad news. *Australian Critical Care*, 29(2), 77–82. <https://doi.org/https://doi.org/10.1016/j.aucc.2015.07.003>
- J. A. Pardede, M. . Simamora, and F. . Irwan. (2020). The Caring Attitude of Nurses and Mother Motivation for Child Immunization Attendance. *Indonesian Journal of Nursing Science*, 2(1), 1–7. <https://doi.org/https://doi.org/10.32734/ijns.v2i1.4003>

Dwi Mega Yuniar, 2025

PENGALAMAN PERAWAT DALAM MELAKUKAN BREAKING BAD NEWS DI INSTALASI GAWAT DARURAT RSUP PERSAHABATAN

UPN “Veteran” Jakarta, Fakultas Ilmu Kesehatan, S1 Keperawatan

[www.upnvj.ac.id-www.library.upnvj.ac.id-www.repository.upnvj.ac.id]

- Jalali, R., Jalali, A., & Jalilian, M. (2023). Breaking bad news in medical services: a comprehensive systematic review. *Heliyon*, 9(4), e14734. <https://doi.org/10.1016/j.heliyon.2023.e14734>
- Ke, Y. X., Sophia, H. H. U., Takemura, N., & Lin, C. C. (2019). Perceived quality of palliative care in intensive care units among doctors and nurses in Taiwan. *International Journal for Quality in Health Care*, 31(10), 741–747. <https://doi.org/10.1093/intqhc/mzz003>
- Keller, V. F., & Gregory Carroll, J. (1994). A new model for physician-patient communication. *Patient Education and Counseling*, 23(2), 131–140. [https://doi.org/10.1016/0738-3991\(94\)90051-5](https://doi.org/10.1016/0738-3991(94)90051-5)
- Kemenkes. (2024). *Instalasi Gawat Darurat RSUP Persahabatan*. https://rspersahabatan.co.id/fasilitas_pelayanan/instalasi-gawat-darurat
- Kerr, D., Martin, P., Furber, L., Winterburn, S., Milnes, S., Nielsen, A., & Strachan, P. (2022). Communication skills training for nurses: Is it time for a standardised nursing model? *Patient Education and Counseling*, 105(7), 1970–1975. <https://doi.org/10.1016/j.pec.2022.03.008>
- Kurji, Z., Aijaz, A., Aijaz, A., Jetha, Z., & Cassum, S. (2021). Telesimulation Innovation on the Teaching of SPIKES Model on Sharing Bad News. *Asia-Pacific Journal of Oncology Nursing*, 8(6), 623–627. <https://doi.org/10.4103/apjon.apjon-20108>
- Kusumastuti, A. K. A. M. (2019). *Metode Penelitian Kualitatif*. Lembaga Pendidikan Sukarno Pressindo (LPSP).
- Lane, R. (2015). Breaking Bad News. In *Clinical Communication in Medicine* (hal. 98–103). Wiley. <https://doi.org/10.1002/9781118728130.ch15>
- Laranjeira, C., Afonso, C., & Querido, A. I. (2021). Communicating Bad News: Using Role-Play to Teach Nursing Students. *SAGE Open Nursing*, 7, 237796082110445. <https://doi.org/10.1177/23779608211044589>
- Lea, A. Watson, R. & Deary, I. (1998). Caring in nursing : a multivariate analysis. *Journal of Advanced Nursing*, 28(3), 662–671. <https://doi.org/https://doi.org/10.1046/j.1365-2648.1998.00799.x>
- Lenaini, I., & Artikel, R. (2021). Teknik Pengambilan Sampel Purposive Dan Snowball Sampling Info Artikel Abstrak. *Jurnal Kajian, Penelitian & Pengembangan Pendidikan Sejarah*, 6(1), 33–39.

Dwi Mega Yuniar, 2025

PENGALAMAN PERAWAT DALAM MELAKUKAN BREAKING BAD NEWS DI INSTALASI GAWAT DARURAT RSUP PERSAHABATAN

UPN “Veteran” Jakarta, Fakultas Ilmu Kesehatan, S1 Keperawatan

[www.upnvj.ac.id-www.library.upnvj.ac.id-www.repository.upnvj.ac.id]

- M.Alkhalwaldeh, Y., M.Abufeddeh, S., & Izzeldeen, K. (2018). Critical Care Nurses' Involvement, Feeling, Perception and Barrier for Practice Breaking Bad News in Jordan. *American Journal of Nursing Research*, 6(3), 87–93. <https://doi.org/10.12691/ajnr-6-3-2>
- MAMIK. (2015). *Metodologi Kualitatif* (M. K. Dr. M. Choiroel Anwar, SKM (ed.)). Penerbit Zifatama Publisher.
- Marçola, L., Zoboli, I., Polastrini, R. T. V., & Barbosa, S. M. M. de. (2020). Breaking bad news in a neonatal intensive care: the parents evaluation TT - Comunicação de más notícias em uma unidade de terapia intensiva neonatal: a avaliação feita pelos pais. *Rev. Paul. Pediatr. (Ed. Port., Online)*, 38, e2019092–e2019092.
- Minichiello, T. A., Ling, D., & Ucci, D. K. (2007). Breaking bad news: A practical approach for the hospitalist. *Journal of Hospital Medicine*, 2(6), 415–421. <https://doi.org/10.1002/jhm.271>
- Mulugeta, T., Alemu, W., Tigeneh, W., Kaba, M., & Haileselassie, W. (2024). Breaking bad news in oncology practice: Experience and challenges of oncology health professionals in Ethiopia - An exploratory qualitative study. *BMJ Open*, 14(5), 1–11. <https://doi.org/10.1136/bmjopen-2024-087977>
- Natalia, S., & Utami, R. S. (2024). *NURSES ' EXPERIENCES IN BREAKING BAD NEWS IN A PRIVATE HOSPITAL IN BATAM*. 12(1), 1–14.
- Nuryana, A., Pawito, P., & Utari, P. (2019). PENGANTAR METODE PENELITIAN KEPADA SUATU PENGERTIAN YANG MENDALAM MENGENAI KONSEP FENOMENOLOGI. *ENSAINS JOURNAL*, 2(1), 19. <https://doi.org/10.31848/ensains.v2i1.148>
- Ozyemisci-Taksiran, O. et. al. (2018). Breaking bad news in spinal cord injury ; a qualitative studdy assessing the perspective of spinal cord injury survivors in Turkey. *Journal of Spinal Cord Medicine*, 41(3), 347–354. <https://doi.org/https://doi.org/10.1080/10790268.2017.1311463>
- Ozyemisci-Taskiran, O., Coskun, O., Budakoglu, I. I., & Demirsoy, N. (2018). Breaking bad news in spinal cord injury; a qualitative study assessing the perspective of spinal cord injury survivors in Turkey. *The Journal of Spinal Cord Medicine*, 41(3), 347–354. <https://doi.org/10.1080/10790268.2017.1311463>
- Pande, R. D. D., Saurmauli Lubis, D., & Bagus Jaya Lesmana, C. (2023). Nurses Self-Efficacy Caring for COVID-19 Patients: A Qualitative Study. *Nursing and Health Sciences Journal (NHSJ)*, 3(1), 37–45. <https://doi.org/10.53713/nhs.v3i1.153>

Dwi Mega Yuniar, 2025

PENGALAMAN PERAWAT DALAM MELAKUKAN BREAKING BAD NEWS DI INSTALASI GAWAT DARURAT RSUP PERSAHABATAN

UPN “Veteran” Jakarta, Fakultas Ilmu Kesehatan, S1 Keperawatan

[www.upnvj.ac.id-www.library.upnvj.ac.id-www.repository.upnvj.ac.id]

- Pardede, J. A., Saragih, M., & Simamora, M. (2020). *TIPE KEPERIBADIAN BERHUBUNGAN DENGAN PERILAKU CARING PERAWAT*. 3(2019), 707–716.
- Parinussa, N., Kesehatan, F., & Mairuhu, M. (2019). Benhard Latuminasse. *Moluccas Health Journal*, 25–29.
- Peate, I. (2019). *Learning to Care : The Nurse Associate*.
- Potter, P. A., Perry, A. G., Stockert, P., Hall, A. (2016). *Fundamentals of Nursing*. Elsevier Health Sciences.
- Potter & Perry. (2009). *Fundamental of Nursing Fundamental Keperawatan* (Dripa Sjabana (ed.); Buku I edi). Salemba Medika.
- Prasetyo Kusumo, M. (2017). Pengaruh Komunikasi Terapeutik Perawat Terhadap Kepuasan Pasien di Rawat Jalan RSUD Jogja. *Jurnal Medicoeticolegal dan Manajemen Rumah Sakit* 10.18196/jmmr.2016, 6(1), 72–81. <https://doi.org/10.18196/jmmr.6130>
- Rassin, M., Dado, K. P., & Avraham, M. (2013). The Role of Health Care Professionals in Breaking Bad News about Death: the Perspectives of Doctors, Nurses and Social Workers www.internationaljournalofcaringsciences.org. *International Journal of Caring Sciences*, 6(2).
- Rayan, A., Hussni Al-Ghabeesh, S., & Qarallah, I. (2022). Critical Care Nurses' Attitudes, Roles, and Barriers Regarding Breaking Bad News. *SAGE Open Nursing*, 8, 1–9. <https://doi.org/10.1177/23779608221089999>
- Sugiyono. (2017). *Metode Penelitian : Pendekatan kualitatif, kuantitatif, kombinasi, dan R&D*. Penerbit CV. Alfabeta : Bandung.
- Suhaila. (2017). The Effect of Therapeutic Communication Nurse on Patient Satisfaction in Central Surgery Installation Rsud Kota Yogyakarta. *Proceeding Health Architecture*, 1(1), 83–95.
- Suryani. (2015). *Komunikasi Terapeutik Teori dan Praktik* (Edisi 2). EGC.
- Wahyuni, S., Gautama, M. S. N., & Simamora, T. Y. (2023). A Literature Review of Nurses Challenges and Barriers in Assisting Patients and Families Facing Breaking Bad News. *Indian Journal of Palliative Care*, 29(3), 243–249. https://doi.org/10.25259/IJPC_128_2023

Dwi Mega Yuniar, 2025

PENGALAMAN PERAWAT DALAM MELAKUKAN BREAKING BAD NEWS DI INSTALASI GAWAT DARURAT RSUP PERSAHABATAN

UPN “Veteran” Jakarta, Fakultas Ilmu Kesehatan, S1 Keperawatan

[www.upnvj.ac.id-www.library.upnvj.ac.id-www.repository.upnvj.ac.id]

- Wang, S., Gao, J. Y., Li, X., Wu, Y., Huo, X. X., Han, C. X., Kang, M. J., Sun, H., Ge, B. L., Liu, Y., Liu, Y. Q., Zhou, J. P., & Wang, Z. (2020). Correlation between crowdedness in emergency departments and anxiety in Chinese patients. *World Journal of Clinical Cases*, 8(13), 2802–2816. <https://doi.org/10.12998/wjcc.v8.i13.2802>
- Warnock, C. (2014). Breaking bad news: issues relating to nursing practice. *Nursing Standard*, 28(45), 51–58. <https://doi.org/10.7748/ns.28.45.51.e8935>
- Warnock, C., Tod, A., Foster, J., & Soreny, C. (2010). Breaking bad news in inpatient clinical settings: role of the nurse. *Journal of Advanced Nursing*, 66(7), 1543–1555. <https://doi.org/10.1111/j.1365-2648.2010.05325.x>
- Watson, J. (2007). Theory of Human Caring. *Danish Clinical Nursing Journal*.
- World Health Organization. (2020). The top 10 causes of death. World Health Organization. <https://www.who.int/news-room/fact-sheets/detail/the-top-10-causes-of-death>