

**HUBUNGAN IMPLEMENTASI *PATIENT
CENTERED CARE (PCC) DENGAN INSIDEN
KESELAMATAN PASIEN DI RUANG *INTENSIVE CARE
UNIT (ICU) RSAL DR. MINTOHARDJO JAKARTA
PUSAT****

Salma Deciliawati

Abstrak

Insiden keselamatan pasien dapat merugikan pasien bahkan rumah sakit, sehingga dapat mengakibatkan menurunnya kualitas mutu pelayanan rumah sakit di mata masyarakat, dan diperlukanantisipasi untuk mengurangi KTD, KNC, KPC yang merupakan tujuan *Patient Centered Care (PCC)*. Tujuan dari penelitian adalah untuk mengetahui hubungan implementasi patient centered care dengan insiden keselamatan pasien di ruang ICU RSAL Dr. Mintohardjo. Jenis penelitian ini adalah kuantitatif dengan metode penelitian deskriptif analitik melalui pendekatan *cross sectional* dan dianalisa dengan uji Chi-Square. Teknik untuk mengumpulkan data menggunakan teknik total sampling. Sampel yang digunakan adalah perawat yang bekerja di ruang ICU RSAL Dr. Mintohardjo sebanyak 26 orang. Hasil penelitian didapatkan bahwa terdapat hubungan yang signifikan antara implementasi *patient centered care* dengan insiden keselamatan pasien di ruang ICU RSAL Dr. Mintohardjo ($p=0,000$). Penelitian ini menunjukkan bahwa tenaga kesehatan perlu menerapkan *patient centered care* untuk meningkatkan keselamatan pasien.

Kata Kunci :Insiden Keselamatan Pasien, Keselamatan Pasien *Patient Centered Care*

RELATIONSHIP BETWEEN IMPLEMENTATION OF PATIENT CENTERED CARE (PCC) AND THE INCIDENCE OF PATIENT SAFETY AT THE INTENSIVE CARE UNIT (ICU) RSAL DR. MINTOHARDJO CENTRAL JAKARTA

Salma Deciliawati

Abstract

The incidence of patient safety can be detrimental to patients and even hospitals, so that it can lead to a decrease in the quality of hospital services in the eyes of the community, and anticipation is needed to reduce KTD, KNC, KPC which is the goal of Patient Centered Care (PCC). The purpose of the study was to determine the relationship between the implementation of patient centered care and the incidence of patient safety in the Intensive Care Unit (ICU) RSAL Dr. Mintohardjo. The type of this research is quantitative with descriptive analytic research method through cross sectional approach and analyzed by Chi-Square test. The technique for collecting data uses total sampling techniques. The sample used was a nurse who worked in the Intensive Care Unit (ICU) RSAL Dr. Mintohardjo as many as 26 people. The results of research on a significant relationship between the implementation of patient-centered care with the issuance of patient safety in the ICU room of RSAL Dr. Mintohardjo ($p = 0,000$). This research shows how to improve the health needs to apply patient-centered care to improve patient safety.

Keyword: Patient Safety Incident, Patient Safety, Patient Centered Care