

DAFTAR PUSTAKA

- Adlini, M. N. *et al.* 2022. 'Metode Penelitian Kualitatif Studi Pustaka', *Edumaspul: Jurnal Pendidikan*, Vol 6(1), pp. 974–980. doi: 10.33487/edumaspul.v6i1.3394. Available at: <https://ummaspul.e-journal.id/maspuljr/article/view/3394/1177> (Accessed: 12 July 2023).
- Ahmed, G. G., Mahmoud, F. H., dan Ali, S. A. 2022. 'Nurses' Knowledge and Practice Regarding Patients' Safety Goals in Intensive Care Units', *International Journal of Novel Research in Healthcare and Nursing*, Vol 9(1), pp. 115–126. doi: 10.33545/nursing.2022.v5.i1b.236. Available at: <https://www.noveltyjournals.com/upload/paper/Nurses%20Knowledge%20and%20Practice-27012022-3.pdf> (Accessed: 27 October 2023).
- Alhamid, T. dan Anufia, B. 2019. 'Resume: Instrumen Pengumpulan Data', in, pp. 1–20. Available at: <https://osf.io/preprints/inarxiv/s3kr6> (Accessed: 20 October 2023).
- Alifariki, L. O. dan Kusnan, A. 2019. 'Hubungan Praktik Menyuntik Aman dengan Kejadian Cedera Tertusuk Jarum', *Jurnal Perawat Indonesia*, Vol 3(3), pp. 229–236. doi: 10.32584/jpi.v3i3.315. Available at: <https://journal.ppnijateng.org/index.php/jpi/article/view/315/258> (Accessed: 27 October 2023).
- Anzani, N., Hadisiwi, P., dan Prasanti, D. 2020. 'Hambatan Komunikasi Terapeutik Perawat dengan Keluarga Pasien di Ruang ICU RSUD Dr. Slamet Garut', *Jurnal Communicology*, Vol 8(2), pp. 153–161. Available at: <https://journal.unj.ac.id/unj/index.php/communicology/article/view/13488/9664> (Accessed: 13 January 2024).
- Budi, S. C. *et al.* 2019. 'Tren Insiden Berdasarkan Sasaran Keselamatan Pasien', *Jurnal Manajemen Informasi Kesehatan Indonesia*, Vol 7(2), pp. 141–146. Available at: <https://jmiki.apfirmik.or.id/jmiki/article/view/141/179> (Accessed: 18 October 2023).
- Chairani, F., Puspitasari, I., dan Asdie, R. H. 2019. 'Insidensi dan Faktor Risiko Infeksi Luka Operasi pada Bedah Obstetri dan Ginekologi di Rumah Sakit', *Jurnal Manajemen dan Pelayanan Farmasi (Journal of Management and Pharmacy Practice)*, Vol 9(4), pp. 274–283. doi: 10.22146/jmpf.48024. Available at: <https://jurnal.ugm.ac.id/jmpf/article/view/48024/pdf> (Accessed: 27 October 2023).

- Damanik, S. A., Pertiwiwati, E., dan Rizany, I. 2021. ‘Hubungan Etika dan Hambatan Bahasa Terhadap Pelaksanaan Komunikasi SBAR dalam Timbang Terima di Ruang Irna RSUD Ratu Zalecha Martapura’, *Nerspedia*, Vol 2(2), pp. 168–174. Available at: <https://nerspedia.ulm.ac.id/index.php/nerspedia/article/view/73/48> (Accessed: 13 January 2024).
- Delima, A. Z. P., Maidin, A., dan Saleh, L. M. 2020. ‘Analysis of the Implementation of Patient Safety Targets at the Makassar City Regional General Hospital’, *Journal of Asian Multicultural Research for Medical and Health Science Study*, Vol 1(2), pp. 47–56. doi: 10.47616/jammrhmss.v1i2.48. Available at: <https://www.amrsjournals.com/index.php/jammrhmss/article/view/48/36> (Accessed: 27 October 2023).
- Dhamanti, I., Leggat, S. G., dan Barraclough, S. 2019. ‘The Role of Governments in The Implementation of Patient Safety and Patient Safety Incident Reporting in Indonesia: A Qualitative Study’, *Healthcare*, Vol 7(2), pp. 1–8. doi: 10.3390/healthcare7020064. Available at: <https://www.mdpi.com/2227-9032/7/2/64> (Accessed: 18 October 2023).
- Fadli, M. R. 2021. ‘Memahami Desain Metode Penelitian Kualitatif’, *Humanika*, Vol 21(1), pp. 33–54. doi: 10.21831/hum.v21i1.38075. Available at: <https://core.ac.uk/download/pdf/440358389.pdf> (Accessed: 18 October 2023).
- Febriyanty, D. dan Utami, D. 2019. ‘Gambaran Budaya Keselamatan Pasien Berdasarkan Metode AHRQ pada Pegawai RS. Anna Medika Kota Bekasi Tahun 2018’, *BioLink (Jurnal Biologi, Lingkungan, Industri, Kesehatan)*, Vol 5(2), pp. 97–105. doi: 10.31289/biolink.v5i2.1972. Available at: <https://ojs.uma.ac.id/index.php/biolink/article/view/1972> (Accessed 18 July 2023).
- Firmansyah, M., Masrun, dan Yudha S, I. D. K. 2021. ‘Esensi Perbedaan Metode Kualitatif dan Kuantitatif’, *Elastisitas - Jurnal Ekonomi Pembangunan*, Vol 3(2), pp. 156–159. doi: 10.29303/e-jep.v3i2.46. Available at: <https://www.elastisitas.unram.ac.id/index.php/elastisitas/article/view/46/56> (Accessed: 12 July 2023).
- Gırgıner, N. dan İskenderođlu, M. 2020. ‘Sigma Levels Analysis of International Patient Safety Goals for A Private Hospital’, *Journal of International Health Sciences and Management*, Vol 6(10), pp. 65–73. Available at: <https://dergipark.org.tr/en/download/article-file/1069720> (Accessed: 27 October 2023).

- Hadiarto, R., Ekasari, F. dan Yulyani, V. 2021. ‘Evaluasi Penerapan Sasaran Keselamatan Pasien di UPT Puskesmas Rawat Inap Sukoharjo Pringsewu Lampung Pringsewu Lampung (Studi Kasus Pasca Akreditasi)’, *Jurnal Ilmu Kedokteran dan Kesehatan*, Vol 8(1), pp. 41–55. doi: 10.33024/jikk.v8i1.3951. Available at: https://ejournalmalahayati.ac.id/index.php/kesehatan/article/view/3951/pdf_1 (Accessed: 25 October 2023).
- Hamed, M. M., Fakhry, S. F., dan Saad, N. F. 2023. ‘Assessment of Staff Nurses’ Performance Related to Patient Safety Goals’, *Egyptian Journal of Health Care*, Vol 14(1), pp. 730–737. doi: 10.21608/ejhc.2023.287206. Available at: https://ejhc.journals.ekb.eg/article_287206_934245510056561194be32e1d2607dde.pdf (Accessed: 27 October 2023).
- Haritsa, A. I. dan Haskas, Y. 2021. ‘Evaluasi Pelaksanaan Keselamatan Pasien (Pasien Safety) di Rumah Sakit Umum Daerah Labuang Baji Makassar’, *JIMPK: Jurnal Ilmiah Mahasiswa & Penelitian Keperawatan*, Vol 1(1), pp. 58–66. doi: 10.35892/jimpk.v1i1.495. Available at: <https://jurnal.stikesnh.ac.id/index.php/jimpk/article/view/495/454> (Accessed: 25 October 2023).
- Huang, H. *et al.* 2022. ‘A National Study of Patient Safety Culture and Patient Safety Goal in Chinese Hospitals’, *Journal of Patient Safety*, Vol 18(8), pp. 1167–1173. doi: 10.1097/PTS.0000000000001045. Available at: https://journals.lww.com/journalpatientsafety/fulltext/2022/12000/a_national_study_of_patient_safety_culture_and.14.aspx (Accessed: 27 October 2023).
- Jailani, M. S. 2020. ‘Membangun Kepercayaan Data dalam Penelitian Kualitatif’, *Primary Education Journal (PEJ)*, Vol 4(2), pp. 19–23. Available at: <https://pej.ftk.uinjambi.ac.id/index.php/PEJ/article/view/72/48> (Accessed: 18 October 2023).
- Jodjana, K., Niha, S. S., dan Manafe, H. A. 2023. ‘Penerapan Sasaran Keselamatan Pasien di Rumah Sakit: Literatur Review’, *Jurnal Ilmiah Universitas Batanghari Jambi*, Vol 23(2), pp. 2026–2031. doi: 10.33087/jiubj.v23i2.3194. Available at: <http://ji.unbari.ac.id/index.php/ilmiah/article/view/3194/1694> (Accessed: 27 October 2023).
- Komisi Akreditasi Rumah Sakit. 2018. *Standar Nasional Akreditasi Rumah Sakit Edisi 1*. Jakarta: Komisi Akreditasi Rumah Sakit.
- Kementerian Kesehatan RI. 2017. *Permenkes Nomor 11 Tahun 2017 tentang Keselamatan Pasien*. Available at: <https://peraturan.go.id/files/bn308-2017.pdf> (Accessed: 20 October 2023).

- Kementerian Kesehatan RI. 2020. *Permenkes Nomor 3 Tahun 2020 tentang Klasifikasi dan Perizinan Rumah Sakit*. Available at: <https://peraturan.go.id/files/bn21-2020.pdf> (Accessed: 13 January 2024).
- Kementerian Kesehatan RI. 2023. *UU Nomor 17 Tahun 2023 tentang Kesehatan*. Available at: <https://peraturan.go.id/files/uu-no-17-tahun-2023.pdf> (Accessed: 20 October 2023).
- Miandi, R. K. dan Peristiowati, Y. 2022. ‘Pengaruh Akreditasi untuk Meningkatkan Mutu Pelayanan dan Keselamatan Pasien di Rumah Sakit (Studi Sistematis Review)’, *Jurnal Ilmiah Perkam dan Informasi Kesehatan Imelda (JIPIKI)*, Vol 7(1), pp. 80–87. doi: 10.52943/jipiki.v7i1.712. Available at: <https://jurnal.uimedan.ac.id/index.php/JIPIKI/article/view/712/587> (Accessed: 18 October 2023).
- Neri, R. A., Lestari, Y., dan Yetti, H. 2018. ‘Analisis Pelaksanaan Sasaran Keselamatan Pasien di Rawat Inap Rumah Sakit Umum Daerah Padang Pariaman’, *Jurnal Kesehatan Andalas*, Vol 7(4), pp. 1–8. doi: 10.25077/jka.v7i0.921. Available at: <http://jurnal.fk.unand.ac.id/index.php/jka/article/view/921/804> (Accessed: 25 October 2023).
- Putro, S., Wardhani, V., dan Siswanto. 2018. ‘Apakah Status Akreditasi Rumah Sakit Memberikan Perbedaan Pemberian Obat yang Benar dan Keselamatan Pasien?’, *Jurnal Media Kesehatan Masyarakat Indonesia (MKMI)*, Vol 14(4), pp. 378–387. doi: 10.30597/mkmi.v14i4.4385. Available at: <https://journal.unhas.ac.id/index.php/mkmi/article/view/4385/pdf> (Accessed: 18 October 2023).
- Saaid, B. A., Abdalla, S. M., dan Elmagd, N. S. A. 2020. ‘Effect of Applying A Training Program about International Patient Safety Goals on Patient’s Safety Culture’, *Assiut Scientific Nursing Journal*, Vol 8(22), pp. 133–144. doi: 10.21608/asnj.2020.40794.1042. Available at: https://asnj.journals.ekb.eg/article_116909_8af96248e9245f6e30434d8c006fa5b6.pdf (Accessed: 27 October 2023).
- Salawati, L. 2020. ‘Penerapan Keselamatan Pasien Rumah Sakit’, *AVERROUS: Jurnal Kedokteran dan Kesehatan Malikussaleh*, Vol 6(1), pp. 98–107. doi: 10.29103/averrous.v6i1.2665. Available at: <https://ojs.unimal.ac.id/averrous/article/view/2665/1651> (Accessed: 7 August 2023).
- Salim, F. 2020. ‘Tinjauan Yuridis Normatif Atas Perlindungan Hukum bagi Pasien Sebagai Konsumen dalam Malpraktik di Rumah Sakit’, *Jurnal Lex Renaissance*, Vol 5(2), pp. 390–402. doi: 10.20885/jlr.vol5.iss2.art9. Available at: <https://journal.uin.ac.id/Lex-Renaissance/article/view/17207/pdf> (Accessed: 26 October 2023).

- Soru, A. R. A. dan Wahyuningsih, A. 2018. ‘Penerapan Sasaran Keselamatan Pasien’, *Jurnal STIKES*, Vol 11(2), pp. 89–160. Available at: <https://jurnal.stikesbaptis.ac.id/index.php/STIKES/article/view/392> (Accessed: 27 October 2023).
- Sugiyarto *et al.* 2020. ‘Etika Komunikasi dalam Menangani Keluhan Pasien di Rumah Sakit Permata Pamulang’, *Jurnal Abdi Masyarakat HUMANIS*, Vol 1(2), pp. 87–92. Available at: <https://core.ac.uk/reader/337612070> (Accessed: 13 January 2024).
- Sujito, Hasnita, E., dan Nurhayati. 2022. ‘Analisis Kesiapan Menghadapi Akreditasi Berdasarkan Standar Akreditasi Versi SNARS 1 Di RSUD Sungai Rumbai’, *Human Care Journal*, Vol 7(2), pp. 334–346. doi: 10.32883/hcj.v7i2.1679. Available at: <https://ojs.fdk.ac.id/index.php/humancare/article/view/1679/pdf> (Accessed: 18 October 2023).
- Tirzaningrum, A. *et al.* 2022. ‘Literature Review Terkait Faktor yang Memengaruhi Pelaporan Insiden Keselamatan Pasien pada Tenaga Kesehatan’, *Agromedicine*, Vol 9(2), pp. 81–86. Available at: <https://juke.kedokteran.unila.ac.id/index.php/agro/article/view/3091/pdf> (Accessed: 27 October 2023).
- Toyo, E. M. *et al.* 2023. ‘Evaluasi Sistem Pelaporan Insiden Keselamatan Pasien dengan Metode HMN di Rumah Sakit’, *Majalah Farmasetika*, Vol 8(1), pp. 56–59. doi: 10.24198/mfarmasetika.v8i1.41357. Available at: <https://jurnal.unpad.ac.id/farmasetika/article/view/41357/18484> (Accessed: 27 October 2023).
- World Health Organization. 2023. *Patient Safety*. Available at: <https://www.who.int/news-room/fact-sheets/detail/patient-safety> (Accessed: 25 October 2023).
- Wijayanti, Nabhani, dan Andrian, W. 2022. ‘Gambaran Pengetahuan Risiko Jatuh dan Kepatuhan Perawat tentang Manajemen Risiko Jatuh’, *Jurnal Ilmiah Kedokteran dan Kesehatan*, Vol 1(2), pp. 98–103. doi: 10.55606/klinik.v1i2.717. Available at: <https://ejournal.stie-trianandra.ac.id/index.php/klinik/article/view/717/537> (Accessed: 27 October 2023).
- Zega, I. *et al.* 2021. ‘Analisis Kesiapan UPT Puskesmas Lotu Menghadapi Akreditasi Puskesmas’, *PREPOTIF: Jurnal Kesehatan Masyarakat*, Vol 6(1), pp. 98–112. doi: 10.31004/prepotif.v6i1.2738. Available at: <https://journal.universitaspahlawan.ac.id/index.php/prepotif/article/view/2738/2067> (Accessed: 20 October 2023).