

DAFTAR PUSTAKA

- Abu-mahfouz, S., Sobihah, M., Halim, A., Bahkia, A. S., Alias, N., & Tambi, A. M. (2023). *Sustainable human resource management practices in organizational performance: The mediating impacts of knowledge management and work engagement* (Vol. 19, Nomor 2).
- Annisa, N. N., Wardhani, D. P., & Amallia, F. (2022). Quality Work of Life, Job Satisfaction dan Social Support terhadap Employee Engagement Dosen Perguruan Tinggi Swasta di Surakarta. *Benefit: Jurnal Manajemen dan Bisnis*, 7(1), 41–52. <https://doi.org/10.23917/benefit.v7i1.16230>
- Arief, N. R., Purwana, D., & Saptono, A. (2021). Effect of Quality Work of Life (QWL) and Work conflict on Job Satisfaction through Employee Engagement as Intervening Variables. *The International Journal of Social Sciences World*, 3(1), 259–269.
- Armstrong, M. (2021). *Armstrong's Resource Strategic Human Handbook of Management*.
- Armstrong, M., & Taylor, S. (2020). Armstrong's Handbook of Human Resources Management Practice, 15th Edition. In *Human Resource Management*.
- Bukit, B., Malusa, T., & Rahmat, A. (2017). Pengembangan Sumber Daya Manusia. In *Zahir Publishing*.
- Dessler, G. (2020). Human Resource Management. In *Human resource management / Gary Dessler, Florida International University*.
- Ehido, A., Awang, Z., Abdul Halim, B., & Ibeabuchi, C. (2020). Developing Items for Measuring Quality of Work Life Among Malaysian Academics: an Exploratory Factor Analysis Procedure. *Humanities & Social Sciences Reviews*, 8(3), 1295–1309. <https://doi.org/10.18510/hssr.2020.83132>
- Endayani, F., Musadieq, M. A., & Afriyanti, T. W. (2018). the Effect of Quality of Work-Life and Motivation on Employee Engagement With Job Satisfaction As an Intervening Variable. *Russian Journal of Agricultural and Socio-Economic Sciences*, 74(2), 108–114. <https://doi.org/10.18551/rjoas.2018-02.12>
- Endayani, F., & Saman, S. (2021). Dampak Kualitas Kehidupan Kerja dan Motivasi Kerja pada Employee Engagement. *Jurnal Bisnis dan Manajemen*, 8(1), 1–6. <https://doi.org/10.26905/jbm.v8i1.4955>
- Febriansyah, H., & Ginting, H. (2020). *Tujuh Dimensi Employee Engagement*.
- Galgotia, D., & Lakshmi, N. (2022). Implementation of Knowledge Management in Higher Education: A Comparative Study of Private and Government Universities in India and Abroad. *Frontiers in Psychology*, 13(June), 1–10. <https://doi.org/10.3389/fpsyg.2022.944153>

- Gunawan, G., Nugraha, Y., Sulastiana, M., & Harding, D. (2019). Reliabilitas Dan Validitas Konstruk Work Life Balance Di Indonesia. *JPPP - Jurnal Penelitian dan Pengukuran Psikologi*, 8(2), 88–94. <https://doi.org/10.21009/jppp.082.05>
- Heryanto, D., Aulawi, H., & Munthe, A. R. S. (2020). Design of knowledge management system to improve employee capabilities in organizations. *International Journal of Scientific and Technology Research*, 9(4), 80–83.
- Indriyani, N. D., Haninda, R. N., & Lombu, Y. E. (2019). *PENGARUH KEPUASAN KERJA, BUDAYA ORGANISASI DAN QUALITY OF WORK LIFE TERHADAP EMPLOYEE ENGAGEMENT (KETERIKATAN KARYAWAN) DIVISI NON PRODUKSI PT. TEJA SEKAWAN GROUP*. 1, 1–23.
- Juan, S. H., Yao, L., Binti, P. F., Tamyez, M., & Ozavize, F. (2019). Knowledge management and employee engagement. *Happy reading*. <https://nmcollege.in/wp-content/uploads/2019/03/Library-Newsletter-March-2019.pdf>
- Kaswan. (2019). *Manajemen Sumber Daya Manusia Strategis : Konsep, Sejarah, Model, Strategi, dan Kontribusi SDM*.
- Kotera, Y., Green, P., & Sheffield, D. (2020). Work-life balance of UK construction workers: relationship with mental health. *Construction Management and Economics*, 38(3), 291–303. <https://doi.org/10.1080/01446193.2019.1625417>
- Kurniawan, A. W., & Puspitaningtyas, Z. (2016). Penelitian Kuantitatif, Metode Penelitian Kuantitatif. In *Google Books* (Nomor April 2016).
- Kusumah, D. A., Hidayat, N., & Setyaningsih, S. (2021). Peningkatan Teacher Engagement Melalui Penguatan Kepemimpinan Otentik Dan Keseimbangan Kehidupan Kerja. *Jurnal Manajemen Pendidikan*, 9(1), 38–44. <https://doi.org/10.33751/jmp.v9i1.3366>
- Lee, J.-S., Back, K.-J., & Chan, E. S. W. (2015). Quality of work life and job satisfaction among frontline hotel employees. *International Journal of Contemporary Hospitality Management*, 27(5), 769–789.
- Leitão, J., Pereira, D., & Gonçalves, Â. (2019). Quality of work life and organizational performance: workers' feelings of contributing, or not, to the organization's productivity. *International Journal of Environmental Research and Public Health*, 16(20), 1–18. <https://doi.org/10.3390/ijerph16203803>
- Lewuci, P. G., & Mustamu, R. H. (2016). Pengaruh employee engagement terhadap kinerja karyawan. *Agora*, 4(2), 101–107.
- Limgiani, Badrianto, Y., Sudirman, A., Rizki, V. L., Indupurnahayu, Putra, A. D., Pentury, G. M., Rais, T., Suherman, E., Pasaribu, S. E. S. P., Solihat, K. D., Lewaherilla, N. C., Haryati, E., Pasaribu, P. N., Agung, S., Sarjana, S., Darmastuti, I., & Sumanti, N. A. (2022). *MSDM (Pendekatan Konseptual Dan Teoretis)*. Media Sains Indonesia.
- Lisabella, M., & Hasmawaty, H. (2021). Pengaruh Kepemimpinan

- Transformasional dan Kualitas Kehidupan Kerja (Quality of Work Life) terhadap Keterlibatan Pegawai (Employee Engagement) Serta Implikasinya pada Kepuasan Kerja Pegawai. *Jurnal Nasional Manajemen Pemasaran & SDM*, 2(4), 209–226. <https://doi.org/10.47747/jnmpsdm.v2i4.380>
- Maryam, S., Sule, E. T., Joeliaty, & Ariawaty, R. N. (2021). Effects of safety climate and employee engagement towards organisational citizenship behaviour of sewage workers. *Asian Journal of Business and Accounting*, 14(1), 253–275. <https://doi.org/10.22452/ajba.vol14no1.10>
- Mubarak, K., & Samantha, T. (2021). The Role of Employee Engagement on Knowledge Management and Worker Productivity: A Case Study in Sri Lanka. *Sabraz Nawaz SAMSUDEEN / Journal of Asian Finance*, 8(4), 507–0515. <https://doi.org/10.13106/jafeb.2021.vol8.no4.0507>
- Mulang, H. (2022). Analysis of The Effect of Organizational Justice, Worklife Balance on Employee Engagement and Turnover Intention. *Golden Ratio of Human Resource Management*, 2(2), 86–97. <https://doi.org/10.52970/grhrm.v2i2.169>
- Oktanova, A. K., Arliawan, F. A., & Gustomo, A. (2022). Measuring and Improving Employee Engagement (A Study in PT. Svara Inovasi Indonesia). *IPTEK Journal of Proceedings Series*, 0(1), 425. <https://doi.org/10.12962/j23546026.y2020i1.11945>
- Onyango, R., Egessa, R. K. W., & Ojera, P. (2022). Knowledge management and employee engagement in the hospitality industry. *International Journal of Research in Business and Social Science (2147- 4478)*, 11(6), 209–217. <https://doi.org/10.20525/ijrbs.v11i6.1978>
- Pangemanan, F. L., Pio, R. J., & Tumbel, T. M. (2017). *Pengaruh Work-Life Balance Dan Burnout Terhadap Kepuasan Kerja*. 1–8.
- Poulose, S., & Susdarsan, N. (2014). Work- Life Balance : A Conceptual Review. *International Journal of Advances in Management and Economics*, 3(2), 1–17.
- Pramana, I. G. A. A., & Putra, M. S. (2022). The Effect of Work-Life Balance on Work Engagement Mediated by Job Satisfaction and Life Satisfaction : Study on Balai Pemasyarakatan Kelas I Denpasar's Employee. *International Research Journal of Management, IT & Social Sciences*, 9(5), 735–748.
- Rebecca, R., Sarinah, S., & Putra, A. I. D. (2020). Hubungan antara Work Life Balance dengan Employee Engagement Pada Bank Sinarmas KC Medan. *Jurnal Penelitian Pendidikan, Psikologi Dan Kesehatan (J-P3K)*, 1(1), 44–49. <https://doi.org/10.51849/j-p3k.v1i1.16>
- Riyanto, S., & Hatmawan, A. A. (2020). *Metode Riset Penelitian Kuantitatif Penelitian di Bidang Manajemen, Teknik, Pendidikan dan Eksperimen* (A. H. Zein (ed.)). Deepublish.
- Rožman, M., Shmeleva, Z., & Tominc, P. (2019). Knowledge Management Components and Their Impact on Work Engagement of Employees. *Naše*

gospodarstvo/Our economy, 65(1), 40–56. <https://doi.org/10.2478/ngoe-2019-0004>

Sahni, J. (2019). Role of Quality of work life in determining employee engagement and organizational commitment in telecom industry. *International Journal for Quality Research*, 13(2), 285–300. <https://doi.org/10.24874/IJQR13.02-03>

Salam, M. M. (2021). Pengaruh budaya organisasi, employee engagement, dan komunikasi organisasi terhadap kinerja islami dengan knowledge sharing sebagai variabel intervening (studi kasus pada bank BRI syariah KC Semarang). *Jurnal Imara*, 5(2), 168–177.

Sedarmayanti. (2017). *PERENCANAAN DAN PENGEMBANGAN SDM UNTUK MENINGKATKAN KOMPETENSI, KINERJA, DAN PRODUKTIVITAS KERJA*.

Setiaman, S. (2020). Tutorial Analisa Parsial Model Persamaan Struktural dengan Software SMART-PLS Versi 3 (1st Edition). PPNI Qatar.

Soane, E., Truss, C., Alfes, K., Shantz, A., Rees, C., & Gatenby, M. (2012). Development and application of a new measure of employee engagement: The isa engagement scale. *Human Resource Development International*, 15(5), 529–547. <https://doi.org/10.1080/13678868.2012.726542>

Soelton, M., Ketaren, G. P., Oktaviar, C., Wahyono, T., Imaningsih, E. S., Saratian, & Putra, E. T. (2021). Apakah Employee Engagement Yang Baik Dipengaruhi Keseimbangan Antara Kecerdasan Emosional, Beban Kerja Dan Work Life Balance? *Conference on Economic and Business Innovation*, 34(4), 1–14.

Soepardy, A. T. (2020). Pengaruh Knowledge Management Terhadap Sustainable Livelihood. *Jurnal Ilmiah Akuntansi Manajemen*, 3(1), 68–77. <https://doi.org/10.35326/jiam.v3i1.616>

Soetjipto, H. N. (2017). Quality Work of Life. In *Buku Referensi, K-Media*.

Stoyanova, T., & Iliev, I. (2017). Employee Engagement Factor for Organizational Excellence. *International Journal of Business and Economic Sciences Applied Research*, 10(1), 23–29. <https://doi.org/10.25103/ijbesar.101.03>

Sugiyono. (2013). *Metode Penelitian Kuantitaif, Kualitatif dan R&D*. Alfabeta.

Sugiyono. (2017). *Metode Penelitian Kuantitatif, Kualitatif, dan Tindakan*. Alpha Beta.

Sugiyono. (2019). *Metode Penelitian Kuantitatif, Kualitatif dan R&D* (Nomor June). Alfabeta.

Sukrispiyanto. (2019). *MANAJEMEN SUMBER DAYA MANUSIA*.

Sumarto, L., & Rumaningsih, M. (2021). the Impact of Employee Engagement on Talent Management and Knowledge Management on Employee Performance in the Social Security Administration for Employment At the Main Branch Office Surakarta. *International Journal of Economics, Business and Accounting Research (IJEBAR)*, 2021(1990), 5–24.

- Supermane, S., & Mohd Tahir, L. (2018). An overview of knowledge management practice among teachers. *Global Knowledge, Memory and Communication*, 67(8–9), 616–631. <https://doi.org/10.1108/GKMC-08-2017-0065>
- Supriadi, Y. N., & Setiadi, I. K. (2023). Peran Mediasi Quality Of Work Life yang Dipengaruhi. *Jurnal Valuasi: Jurnal Ilmiah Ilmu Manajemen dan Kewirausahaan*, 3(1), 285–300. https://www.researchgate.net/publication/367332328_peran_mediasi_quality_of_work_life_yang_dipengaruhi_burnout_terhadap_employee_engagement
- Suwatno, H., & Priansa, D. J. (2018). *MANAJEMEN SDM dalam Organisasi Publik dan Bisnis*.
- Syarief, F., Kurniawan, A., Widodo, Z. D., Hari Nugroho, R., Siregar, E., Isabella, A. A., Fitriani, Kairupan, D. J. I., Siregar, Z. H., Zamrodah, Y., Jahri, M., Suarjana, I. W. G., & Salmia. (2022). *Manajemen Sumber Daya Manusia*.
- Tobing, P. L. (2016). Knowledge Management: Konsep, Arsitektur dan Implementasi. In *Yogyakarta: Graha Ilmu*.
- Triharso, A. (2020). *Pengantar MSDM 4.0*. Cakrawala Satria Mandiri.
- Tung, K. Y. (2018). *Memahami Knowledge Management*.
- Widyawati, W., Manggabaran, A., & Marzuki, F. (2021). Analisis Pengaruh Kompensasi, Work life balance, Kesempatan Berkembang terhadap Employee Engagement Gen Y PT “X.” *SALAM: Jurnal Sosial dan Budaya Syar-i*, 8(5), 1421–1434. <https://doi.org/10.15408/sjsbs.v8i5.22450>
- Wood, J., Oh, J., Park, J., & Kim, W. (2020). The Relationship Between Work Engagement and Work–Life Balance in Organizations: A Review of the Empirical Research. *Human Resource Development Review*, 19(3), 240–262. <https://doi.org/10.1177/1534484320917560>