

## DAFTAR PUSTAKA

- Abdullahi, M. L. (2021). *INFLUENCE OF STAFF ATTITUDE AND INFORMATION FLOW SYSTEMS ON HEALTH MANAGEMENT SYSTEM IN GENERAL HOSPITALS IN NIGER STATE*. FEDERAL UNIVERSITY OF TECHNOLOGY, MINNA.
- Arens, A. A., Elder, R. J., & Beasley, M. S. (2021). *Auditing and Assurance Services, An Integrated Approach*. Pearson Education.
- Atrinawati, L. H., Ramadhani, E., Fiqar, T. P., Wiranti, Y. T., Abdullah, A. I. N. F., Saputra, H. M. J., & Tandirau, D. B. (2021). Assessment of Process Capability Level in University XYZ Based on COBIT 2019. *Journal of Physics: Conference Series*, 1803(1). <https://doi.org/10.1088/1742-6596/1803/1/012033>
- Bruin, J. (2006). *WHAT DOES CRONBACH'S ALPHA MEAN? | SPSS FAQ*. UCLA: Statistical Consulting Group. <https://stats.oarc.ucla.edu/spss/faq/what-does-cronbachs-alpha-mean/>
- Chakraborty, M., Singh, H., Savolainen, P. T., & Gates, T. J. (2021). Examining correlation and trends in seatbelt use among occupants of the same vehicle using a bivariate probit model. *Transportation Research Record*, 2675(7), 288–298. <https://doi.org/10.1177/0361198121995487>
- Ebnehoseini, Z., Ebrahimipour, H., Koohjani, Z., Adel, A., Aval, hapour B., Hoseini, S. J., Jamili, S., Vejdani, M., Hoseini, M., & Deldar, K. (2021). Challenges of Health Information Systems (HISs) During COVID-19 Pandemics: Lessons Learned from Teaching Hospitals in a Developing Country. *Shiraz E-Medical Journal*, 23. <https://doi.org/10.5812/semj.116017>
- Education, I. C. (2020). *Knowledge Management*. Ibm.Com.
- Fadilla, N. M., & Setyonugroho, W. (2021). Sistem Informasi Manajemen Rumah Sakit Dalam Meningkatkan Efisiensi: Mini Literature Review. *Jurnal Teknik Informatika Dan Sistem Informasi*, 8. <https://jurnal.mdp.ac.id/index.php/jatisi/article/view/555/243>
- Fendini, D. S., Riyadi, & Kertahadi. (2013). PENGARUH KUALITAS SISTEM DAN KUALITAS INFORMASI TERHADAP KEPUASAN PENGGUNA (Survei Pada Karyawan Pengguna Aplikasi Pelayanan Pelanggan Terpusat (AP2T) di PT. PLN (Persero) Area Malang). *Jurnal Administrasi Bisnis S1 Universitas Brawijaya*, 4. <https://www.neliti.com/publications/74452/pengaruh-kualitas-sistem-dan-kualitas-informasi-terhadap-kepuasan-pengguna-surve#cite>
- Figar, S., Aliperti, V., Salazar, E., Otero, C., Schphilberg, M., Taliercio, V., Otero, P., & Quirós, F. G. B. de. (2011). Healthcare Information Systems to Assess Influenza Outbreaks. *Applied Clinical Informatics*. <https://doi.org/10.4338/ACI-2010-05-RA-0030>
- Gogtay, N. J., & Thatte, U. M. (2017). Principles of correlation analysis. *Journal of Association of Physicians of India*, 65(MARCH), 78–81.

- Haes, S. De, Goorden, M., Grijp, S., Peeters, B., Poels, G., & Steuperaert, D. (2018). *COBIT 2019 Framework: Introduction and Methodology*. ISACA.
- Haes, S. De, Grembergen, W. Van, Joshi, A., & Huygh, T. (2020). COBIT as a Framework for Enterprise Governance of IT. *ResearchGate*. [https://doi.org/10.1007/978-3-030-25918-1\\_5](https://doi.org/10.1007/978-3-030-25918-1_5)
- Haux, R., & Ed. (2010). *Strategic Information Management in Hospitals: An Introduction to Hospital Information Systems* (1st Editio). Springer New Year.
- Herianto, & Wasilah. (2022). Assessment Capability Level dan Maturity Level Tata Kelola TI pada Kantor Kementerian Agama Kabupaten Pesawaran Provinsi Lampung Menggunakan Framework COBIT 2019. *KONSTELASI: Konvergensi Teknologi Dan Sistem Informasi*, 2.
- Hutahaean, J. (2015). *Konsep Sistem Informasi*. Deepublish.
- IQBAL, N., JAMIL, F., AHMAD, S., & KIM, D. (2021). A Novel Blockchain-Based Integrity and Reliable Veterinary Clinic Information Management System Using Predictive Analytics for Provisioning of Quality Health Services. *IEEEAccess*, 9. <https://doi.org/10.1109/ACCESS.2021.3049325>
- ISACA. (2018a). *COBIT 2019 Framework: Governance and Management Objectives*. ISACA.
- ISACA. (2018b). *COBIT 2019 Framework: Introduction and Methodology*. ISACA.
- Jamieson, S. (2017). *Likert scale social science*. Britannica. <https://www.britannica.com/topic/Likert-Scale>
- Janna, N. M. (2020). Konsep Uji Validitas dan Reliabilitas dengan Menggunakan SPSS. *Artikel : Sekolah Tinggi Agama Islam (STAI) Darul Dakwah Wal-Irsyad (DDI) Kota Makassar, 18210047*, 1–13.
- Jogiyanto, H. (2005). *Analisis & Desain Sistem Informasi: Pendekatan Terstruktur, Teori, dan Aplikasi Bisnis* (Ketiga). ANDI.
- Kementrian Kesehatan. (2010). Peraturan Menteri Kesehatan tentang Klasifikasi Rumah Sakit. *Peraturan Menteri Kesehatan*. <https://peraturan.bpk.go.id/Home/Details/139223/permendesa-no-340menkesperiii2010-tahun-2010>
- Kementrian Kesehatan. (2013). PERATURAN MENTERI KESEHATAN REPUBLIK INDONESIA NOMOR 82 TAHUN 2013. *Peraturan Menteri Kesehatan*. <http://bprs.kemkes.go.id/v1/uploads/pdffiles/peraturan/34 PMK No. 82 ttg Sistem Informasi Manajemen RS.pdf>
- Kementrian Kesehatan. (2016). PERATURAN MENTERI KESEHATAN REPUBLIK INDONESIA NOMOR 77 TAHUN 2016. *Peraturan Menteri Kesehatan*, 55. <https://peraturan.bpk.go.id/Home/Details/5768/pp-no-47-tahun-2016>

- Laudon, K. C., & Laudon, J. P. (2014). *Management Information Systems Managing the Digital Firm* (B. Horan (ed.); Thirteenth). Pearson Education.
- McLeod, S. (2019). *Likert Scale Definition, Examples and Analysis*. SimplyPsychology. <https://www.simplypsychology.org/likert-scale.html>
- Mulyani, S. (2017). *Sistem Informasi Manajemen Rumah Sakit Analisis dan Perancangan* (kedua). Abdi Sistematika.
- Nurrahmah, A., Rismaningsih, F., Hernaeny, U., Pratiwi, L., Wahyudin, Rukyat, A., Yati, F., Lusiani, Riaddin, D., & Setiawan, J. (2021). *Pengantar Statistika 1* (S. Haryanti (ed.)). Media Sains Indonesia.
- O'Brien, J. A., & Marakas, G. M. (2011). *MANAGEMENT INFORMATION SYSTEMS* (Tenth). McGraw-Hill/Irwin.
- Ong, C. ., Day, M. Y., & Hsu, W. L. (2009). A Measurement of User Satisfaction with Question Answering Systems. *Information and Management*, 46, 397–403.
- Padmia, I. A. A., Githaa, D. P., & Susilaa, A. A. N. H. (2022). AUDIT TATA KELOLA TEKNOLOGI INFORMASI RUMAH SAKIT UMUM X MENGGUNAKAN FRAMEWORK COBIT 2019. *JITTER- Jurnal Ilmiah Teknologi Dan Komputer*, 3(1).
- Pemerintah Pusat. (2009). UNDANG-UNDANG REPUBLIK INDONESIA NOMOR 44 TAHUN 2009 TENTANG RUMAH SAKIT. *Undang-Undang (UU)*. <https://peraturan.bpk.go.id/Home/Details/38789/uu-no-44-tahun-2009>
- Roflin, E., Liberty, I. A., & Pariyana. (2021). *POPULASI, SAMPEL, VARIABEL DALAM PENELITIAN KEDOKTERAN* (M. Nasrudin (ed.); 1st ed.). Nasya Expanding Management.
- Rumah Sakit Bethesda Yogyakarta. (n.d.). *Visi & Misi Rumah Sakit Bethesda Yogyakarta*. Bethesda.or.Id. Retrieved April 23, 2023, from <https://www.bethesda.or.id/visi-&ampamp-misi-.html>
- Ryadi, A. L. S. (2016). *Ilmu Kesehatan Masyarakat* (Y. Sincihu, Steven, & C. J. Dewi (eds.)). Penerbit ANDI.
- Sudirman, A., Muttaqin, M., Purba, R. A., Wirapraja, A., Abdillah, L. A., Fajrillah, F., Arifah, F. N., Julyanthry, J., Watrionthos, R., & Simarmata, J. (2020). *Sistem Informasi Manajemen* (A. Rikki (ed.)). Yayasan Kita Menulis.
- Sugiyono. (2011). *Metode Penelitian Kuantitatif, Kualitatif, dan R&D*. Alfabeta.
- Suhanda, R. D. P., & Pratami, D. (2021). RACI Matrix Design for Managing Stakeholders in Project Case Study of PT. XYZ. *International Journal of Innovation in Enterprise System*, 5(02), 122–133. <https://doi.org/10.25124/ijies.v5i02.134>
- Swastika, I. P. A., & Putra, I. G. L. A. R. (2016). *Audit Sistem Informasi dan Tata Kelola Teknologi Informasi: Implementasi dan Studi Kasus* (A. Pramesta (ed.); I). ANDI.

- Syuhada, A. M. (2021). KAJIAN PERBANDINGAN COBIT 5 DENGAN COBIT 2019 SEBAGAI FRAMEWORK AUDIT TATA KELOLA TEKNOLOGI INFORMASI. *Jurnal Ilmiah Indonesia*, 6. <https://doi.org/http://dx.doi.org/10.36418/syntax-literate.v6i1.2082>
- Taber, K. S. (2018). The Use of Cronbach's Alpha When Developing and Reporting Research Instruments in Science Education. *Research in Science Education*, 48(6), 1273–1296. <https://doi.org/10.1007/s11165-016-9602-2>
- Taherdoost, H. (2018a). Sampling Methods in Research Methodology; How to Choose a Sampling Technique for Research. *SSRN Electronic Journal*, 5(2), 18–27. <https://doi.org/10.2139/ssrn.3205035>
- Taherdoost, H. (2018b). Validity and Reliability of the Research Instrument; How to Test the Validation of a Questionnaire/Survey in a Research. *SSRN Electronic Journal*, 5(3), 28–36. <https://doi.org/10.2139/ssrn.3205040>
- Tejada, J. J., & Punzalan, J. R. B. (2012). On the Misuse of Slovin's Formula. *Philippine Statistical Association*, 61. [https://www.psai.ph/tps\\_details.php?p=1&id=26](https://www.psai.ph/tps_details.php?p=1&id=26)
- Umar, R., Riadi, I., & Handoyo, E. (2019). Analisis Keamanan Sistem Informasi Berdasarkan Framework COBIT 5 Menggunakan Capability Maturity Model Integration (CMMI). *Jurnal Sistem Informasi Bisnis*, 9(1), 47. <https://doi.org/10.21456/vol9iss1pp47-54>
- Wijoyo, H., Ariyanto, A., Sudarsono, A., & Wijayanti, K. D. (2021). *SISTEM INFORMASI MANAJEMEN* (M. F. Akbar (ed.)). ICM Publisher.
- Windasari, I. P., Rochim, A. F., Alfiani, S. N., & Kamalia, A. (2021). Audit Tata Kelola Teknologi Informasi Domain Monitor, Evaluate, and Asses dan Deliver, Service, Support Berdasarkan Framework COBIT 2019. *J. Sistem Info. Bisnis*, 11(2), 131–138. <https://doi.org/10.21456/vol11iss2pp131-138>
- Wulandari, E., Atrinawati, L. H., & Putra, M. G. L. (2022). Perancangan Tata Kelola Teknologi Informasi dengan Menggunakan Framework Cobit 2019 pada PT XYZ Balikpapan. *DoubleClick: Journal of Computer and Information Technology*, 5, 127–138.