

DAFTAR PUSTAKA

- Andika, R. (2019). Pengaruh Pengembangan Sumber Daya Manusia Terhadap Kinerja Pegawai Pada Pt. Bank Mandiri (Persero) Tbk Mandiri Mitra Usahakuala & Bahorok. *11*(2), 127–135.
- Bahri, S. (2018a). *Metodologi Penelitian Bisnis: Lengkap dengan Teknik Pengolahan Data SPSS* (E. Risanto (ed.)). CV.Andi Offset.
- Bahri, S. (2018b). *Metodologi Penelitian Bisnis: Lengkap Dengan Teknik Pengolahan Data SPSS*.
- Bergen William. (2020). *Pengaruh Self Efficacy, Competency Terhadap Quality Of Work Life dan Work Engagement (Pada ASN Milenial di BPSDM Kementerian Hukum dan HAM)*. UPN Veteran Jakarta.
- Cascio. (2013). *Managing Human Resource*. McGraw Hill.
- Colquitt, Jason A., Jeffery A. LePine, and M. J. W. (2011). *Organizational Behavior*. McGraw-Hill.
- Dewanti, H. E., & Artaya, I. P. (2019). The Influence of Training, Work Experience, and Competence on Employee Performance at Surabaya Husada Utama Hospital. *Journal of World Conference (JWC)*, *1*(1), 93–101. <https://doi.org/10.29138/prd.v1i1.27>
- Fauzi, F., & Siregar, M. H. (2019). Pengaruh Kompetensi dan Kinerja Karyawan Terhadap Pengembangan Karir Di Perusahaan Konstruksi. *Journal of Entrepreneurship, Management, and Industry (JEMI)*, *2*(1), 9–21.
- Foster, B. and Seeker, K. . (2001). *Pembinaan Untuk Meningkatkan Kinerja Karyawan*. Toko Gunung Agung.
- Ghozali, I. (2014). *Structural Equation Modeling, Metode Alternatif dengan Partial Least Square (PLS)* (4th ed.). Universitas Diponegoro.
- Ginanti, M. G. (2017). *Analisis Pengaruh Kompetensi, Pelatihan dan Kompensasi Terhadap Kinerja Karyawan Dengan Kepuasan Kerja Sebagai Variabel Intervening Pada Tim Tanggap Darurat Fire And Emergency Service di Wilayah Kerja Tambang PT Vale Ind*.
- Iswanto, A. H., & Marzuki, F. (2020). Can corporate character dimensions act as bridge between leader-member exchange and employee organization relationship: An empirical study of Indonesian pharmaceutical firms. *Systematic Reviews in Pharmacy*, *11*(2), 535–544. <https://doi.org/10.5530/srp.2020.2.81>

- J.O. Kapahang., Ch. Kojo., Y. U. erj. (2017). *Pendidikan, Pengalaman Kerja Dan Kompetensi Pengaruhnya Terhadap Kinerja Karyawan Pada PT. PLN (Persero) Wilayah Suluttenggo*. 2(4), 503–513.
- Jiang, Z., Hu, X., & Wang, Z. (2018). Career adaptability and plateaus: The moderating effects of tenure and job self-efficacy. *Journal of Vocational Behavior*, 104, 59–71.
- Juwita, R. (2019). Analisis Pengaruh Pelatihan Dan Pengembangan SDM Terhadap Kinerja Pada Pegawai BPS Kabupaten Ogan Ilir. *Jurnal Ilmiah Bina Manajemen*, 2(1), 1–11.
- Karo-Karo, S., & Tamami, S. (2016). Pengaruh Pengembangan Sumber Daya Manusia dan Gaya Kepemimpinan Terhadap Kinerja Pegawai Pada Rumah Sakit BP. Batam. *Jurnal Bening*, 3(1), 87–98.
- Kolibáčová, G. (2014). The relationship between competency and performance. *Acta Universitatis Agriculturae et Silviculturae Mendelianae Brunensis*, 62(6), 1315–1327. <https://doi.org/10.11118/actaun201462061315>
- Kumeang¹, N. C., Tewal², B., & Sendow³, G. M. (2019). Pengaruh Pengalaman Kerja, Komunikasi Dan Sikap Terhadap Kinerja Karyawan Pada Rumah Makan Padang Di Manado. 7(3).
- Marnis & Priyono. (2008). Manajemen Sumber Daya Manusia. In *Manajemen Sumber Daya Manusia*. <https://doi.org/10.1017/CBO9781107415324.004>
- Mathis, R. L. & J. H. J. (2006). Human Resource Management: Manajemen Sumber Daya Manusia (D. Angelia (ed.)). Salemba Empat.
- Mondy, R.W. and Noe, R. . (1990). *Human Resource Management* (4th ed.). Allyn and Bacon.
- Mondy.Wayne.R. (2008). *Manajemen Sumber Daya Manusia* (10th ed.). Erlangga.
- NI Nyoman Witya Candra, I. komang A. (2016). *Pengaruh Pengalaman Kerja Pelatihan, Pendidikan dan Pelatihan Terhadap Pengembangan Karir di PLN*. 5(9), 5839–5867.
- Othman, N. H., Pazil, A. H., Attaullah, S. A., & Mat, S. Z. (2016). *Influence of work experience and education towards business performance among entrepreneurs*. *International Business Education Journal*, 9(1), 78–87.
- Otoo, F. N. K., & Mishra, M. (2018). *Measuring the impact of human resource development (HRD) practices on employee performance in small and medium scale enterprises*. *European Journal of Training and Development*, 42(7–8), 517–534. <https://doi.org/10.1108/EJTD-07-2017-0061>

- Otoo, F. N. K., Otoo, E. A., Abledu, G. K., & Bhardwaj, A. (2019). Impact of human resource development (HRD) practices on pharmaceutical industry's performance: The mediating role of employee performance. *European Journal of Training and Development*, 43(1–2), 188–210. <https://doi.org/10.1108/EJTD-09-2018-0096>
- Pakpahan, M. & S. tamami. (2015). Pengaruh Pendidikan dan Pengalaman Kerja Terhadap Kinerja Karyawan PT. Labtech Penta Internasional Batam Moben Pakpahan dan Sastra Tamami Program Studi Manajemen Universitas Riau Kepulauan. *Jurnal. Unrika*, 1–17.
- peraturan menteri. (2017). *Peraturan Menteri Pendayagunaan Aparatur Negara dan Reformasi Birokrasi Nomor 38 Tahun 2017*. 108.
- Pitafi, A. H., Kanwal, S., Ali, A., Khan, A. N., & Waqas Ameen, M. (2018). Moderating roles of IT competency and work cooperation on employee work performance in an ESM environment. In *Technology in Society* (Vol. 55). Elsevier Ltd. <https://doi.org/10.1016/j.techsoc.2018.08.002>
- Puyod, J. V., & Charoensukmongkol, P. (2019). The contribution of cultural intelligence to the interaction involvement and performance of call center agents in cross-cultural communication: The moderating role of work experience. *Management Research Review*, 42(12), 1400–1422. <https://doi.org/10.1108/MRR-10-2018-0386>
- R, P. (2008). *Competency Management* (Jalal.M.Okta (ed.)).
- Rosmaini, R., & Tanjung, H. (2019). Pengaruh Kompetensi, Motivasi Dan Kepuasan Kerja Terhadap Kinerja Pegawai. *Maneggio: Jurnal Ilmiah Magister Manajemen*, 2(1), 1–15. <https://doi.org/10.30596/maneggio.v2i1.3366>
- Shet, S. V., Patil, S. V., & Chandawarkar, M. R. (2019). Competency based superior performance and organizational effectiveness. *International Journal of Productivity and Performance Management*, 68(4), 753–773. <https://doi.org/10.1108/IJPPM-03-2018-0128>
- Sholihin, M. (2020). *Analisis SEM-PLS dengan WarpPLS 7.0 untuk Hubungan Nonlinier dalam Penelitian Sosial dan Bisnis* (C. Mitak (ed.); I).
- Siagian P.Sondang. (2015). *Manajemen Sumber Daya Manusia* (23rd ed.). PT Bumi Aksara.
- Sugiyono. (2018). *Metode Penelitian Kuantitatif Kualitatif dan RD*. Alfabeta.
- Suhairom, N., Musta'amal, A. H., Amin, N. F. M., Kamin, Y., & Wahid, N. H. A. (2019). Quality culinary workforce competencies for sustainable career development among culinary professionals. *International Journal of Hospitality Management*, 81, 205–220.

- Tracy Maylett, EdD, A., & Matthew Wride, J. (2017). *The Employee Experience: How to Attract Talent, Retain Top Performers, and Drive Results*. Wiley.
- Werner, J. M., & Desimor, R. L. (2012). *Human Resource Development, 6th - Jon M. Werner*.
- Wibowo. (2017). *Manajemen Kinerja* (5th ed.).
- Zaim.H., Yaşar.F.Mehmet, dan F. Ü. Ö. (2013). “Analyzing The Effects Of Individual Competencies On Performance: A Field Study In Services Industries In Turkey.” *Journal of Global Strategic Management* · December 2013.
- Zainal R.Veithzal, Ramly Mansyur, Muthis T., A. W. (2019). *Manajemen Sumber Daya Manusia Untuk Perusahaan: Dari Teori ke Praktek* (3rd ed.). RajaGrafindo Persada.
- Zainol, N. R., & Al Mamun, A. (2018). Entrepreneurial competency, competitive advantage and performance of informal women micro-entrepreneurs in Kelantan, Malaysia. *Journal of Enterprising Communities*, 12(3), 299–321. <https://doi.org/10.1108/JEC-11-2017-0090>