

HUBUNGAN IKLIM ORGANISASI DAN *HANDOVER* PERAWAT TERHADAP INSIDEN KESELAMATAN PASIEN DI RUANG RAWAT INAP RSU UKI

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Abstrak

Perawat sebagai satu diantara Sumber Daya Manusia terbesar di institusi pelayanan kesehatan rumah sakit mempunyai kontribusi penting dalam memberikan asuhan keperawatan. Pelayanan kesehatan dapat beresiko menimbulkan insiden keselamatan pasien. Kondisi tersebut dapat disebabkan dari kualitas iklim organisasi dan pelaksanaan *handover* yang tidak efektif. Tujuan penelitian ini untuk menganalisa hubungan iklim organisasi dan *handover* perawat terhadap insiden keselamatan pasien di Ruang Rawat Inap RSU UKI. Desain penelitian deskriptif analitik dengan pendekatan cross sectional. Sampel berjumlah 45 perawat menggunakan *purposive sampling*. Hasil uji *Chi Square* menunjukkan gambaran iklim organisasi tertutup sebanyak 23 perawat (51,1%). *Handover* pada perawat sebanyak 23 perawat (51,1%) menjawab efektif. Insiden keselamatan pasien menunjukkan 44,4% terjadi insiden dan 55,6% tidak terjadi insiden. Didapatkan *p-value* = 0,868 Tidak ada hubungan yang signifikan antara iklim organisasi dengan insiden keselamatan pasien dan nilai *p-value* = 0,005 Ada hubungan yang signifikan antara *handover* dengan insiden keselamatan pasien. Rumah sakit perlu memperhatikan hak-hak perawat seperti permasalahan mengenai imbalan yang belum sepadan dan mengadakan evaluasi secara berkelanjutan tentang iklim organisasi dan pelaksanaan *handover* secara efektif.

Kata Kunci : *Handover*, Iklim Organisasi, Insiden Keselamatan Pasien

RELATIONSHIP OF ORGANIZATIONAL CLIMATE AND NURSE'S HANDOVER TO PATIENT SAFETY INCIDENTS IN RSU UKI INPATIENT ROOM

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Abstract

Nurses as one of the largest human resources in hospital health care institutions have an important contribution in providing nursing care. Health services can be at risk of causing patient safety incidents. This condition can be caused by the quality of the organizational climate and the ineffective implementation of handovers. The purpose of this study was to analyze the relationship between organizational climate and nurse handovers on patient safety incidents in the UKI Hospital Inpatient Room. Analytical descriptive research design with a cross sectional approach. The sample is 45 nurses using purposive sampling. The results of the Chi Square test show a closed organizational climate as many as 23 nurses (51.1%). Handover to nurses as many as 23 nurses (51.1%) answered effectively. Patient safety incidents showed 44.4% of incidents and 55.6% of no incidents. Obtained p-value = 0.868 There is no significant relationship between organizational climate with patient safety incidents and p-value = 0.005 There is a significant relationship between handovers and patient safety incidents. Hospitals need to pay attention to the rights of nurses, such as the issue of unequal pay and conduct ongoing evaluations of the organizational climate and the effective implementation of handovers.

Keywords: Handover, Organizational Climate, Patient Safety Incidents